BAUHN powered by WebOS Hub

75 4K
Ultra HD
Smart TV

MODEL: ATV75UHDW-0925

User Manual

AFTER SALES SUPPORT

AUS 1300 002 534





Welcome

Congratulations on your purchase!

This manual tells you all you need to know about using your new BAUHN® product.

Please take special note of any important safety and usage information presented with the 📤 symbol.

All products brought to you by BAUHN® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

Domestic use only: This product is intended for indoor domestic use only. It is not suitable for commercial, industrial or outdoor use. Do not use this product for anything other that its intended purpose, and only use it as described in this manual.

We hope you will enjoy using your purchase for many years to come.

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Unpack and Prepare

What's in the Box

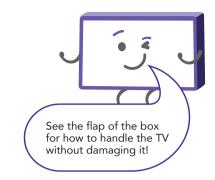
Before installing your new TV, check you have everything needed.

In the box you will find:

- A. 75" 4K Ultra HD Smart TV
- B. Magic Remote
- C. AA Activ Energy Batteries (2)
- D. TV Stands (2)
- E. Screws for TV Stands (6)
- F. Warning Sheet
- G. TV Toppling Safety Message
- H. Quick Start Guide
- I. Warranty Certificate
- J. General Safety Warnings
- K. User Manual
- L. Safety Straps

You will need (not included):

Phillips-head screwdriver (for stand installation)



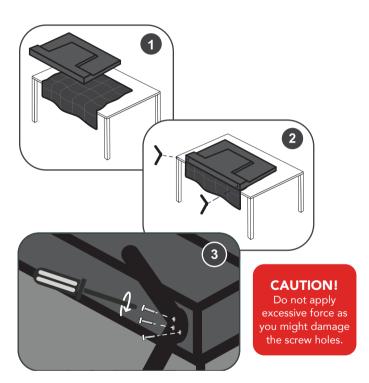


- Someone to help you lift and install your TV
- Antenna cable (to watch live TV)
- Broadband internet connection (to use smart apps)

Important Tips

- Place the TV on a level surface.
- Place the TV away from any source that may generate heat or vibrations.
- Make sure there is enough space around vents for airflow.
- The remote control works up to 5 metres away from the TV.
- Unplug the TV before cleaning it.
- Clean using a dry cloth only do not use water or chemicals.
- Use only the power supply provided.
- It is highly recommended to use safety straps for securing the TV in place.
- Keep liquid, children and pets away from the TV at all times.

Attaching the Stand





- This TV is heavy! We recommend asking someone to help you lift it.
- Unplug the TV from the power outlet before installing or removing the stand.
- DO NOT place the TV standing upright without its stand attached; it could damage the remote sensor at the bottom of the TV.
- Only touch the frame, not the screen.
- It is highly recommended to use safety straps for securing the TV.

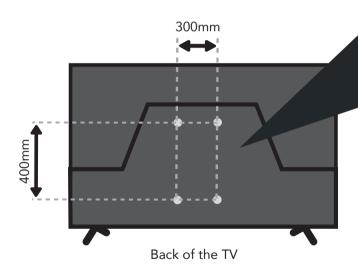
Unless you are wall-mounting the TV, you will need to attach its stand/legs.

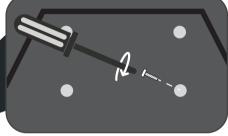
- 1. Lay the TV face-down on a soft, flat surface (like the sofa, or a towel on a table) larger than the TV itself.
- 2. Match the stands to the installation points on the underside of the TV.
- 3. Attach the stands to the TV at the installation points using the screws provided. (Grab a screwdriver for this bit).

Wall-Mounting the TV



- Unplug the TV from the power outlet before wall-mounting.
- Contact a professional for assistance with wall-mounting the TV.





Required

- VESA Mounting Bracket
- 4 x M8*15mm screws (or longer as required)

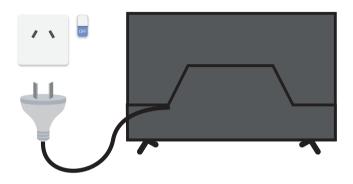
The TV comes with holes on the back panel for use with wall-mounting brackets (bracket not included).

Use four standard M8*15mm screws (or longer, depending on the mounting bracket) to wall-mount this TV (screws are not included).



The screws in the package are for securing the TV stand only. If you are wall-mounting the TV, consult a qualified installer for advice on bracket support and wall support.

Connect to Power



Connect your Antenna

Free-to-air TV in HD (High Definition)

Example
HD Channels

ABC HD

SBS ONE HD

7HD

9HD

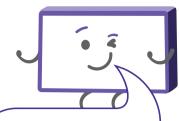
10 HD

PRIME7 HD

WIN HD

High Definition (HD) channels provide the best viewing quality and are available with a digital antenna connection.

TV channels in Ultra HD resolution are not currently available in Australia. Therefore when you watch HD broadcast signals on an Ultra HD TV, the picture can appear 'soft' and lacks the detail you see when watching the same content on an HD TV.



Don't forget to plug in the TV to the power outlet. Leave the power switched off until installation is finished.



Make sure the TV is **switched off** at the power outlet until you have finished connecting your cables.



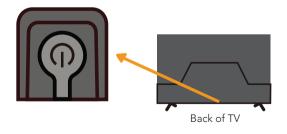
Antenna cable not included.

Controls and Connections

Get to Know your TV

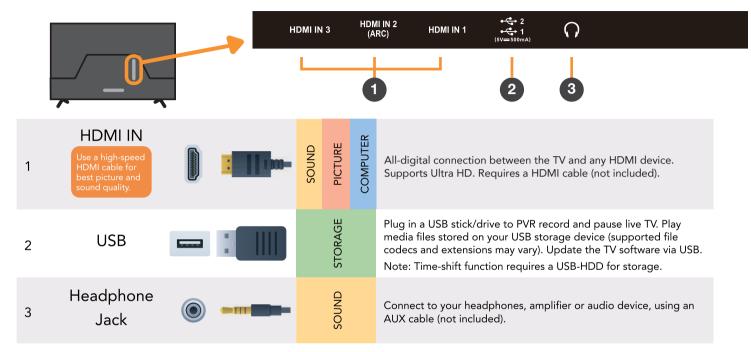


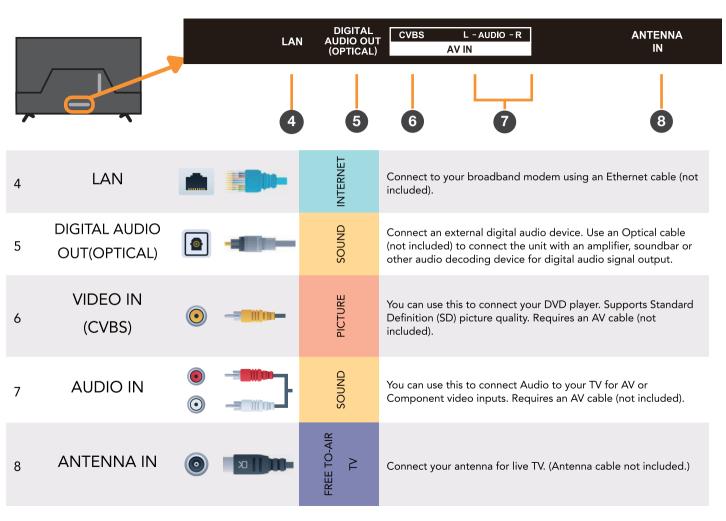
Buttons on the TV



- Press the \circlearrowleft button to turn the TV on.
- When on, press and hold the O button for 3 seconds to turn the TV to standby.
- When on, press the \circlearrowleft button to view the pop up option screen. From here, press the \circlearrowleft button repeatedly to switch to the different options. Press and hold the \circlearrowleft button to access the option.







Remote Control

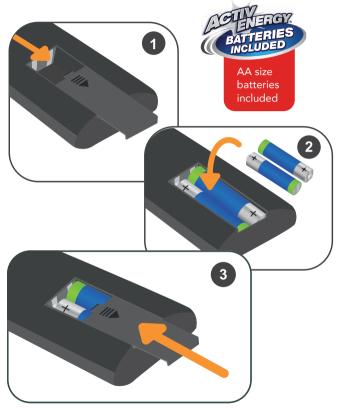


Illustration for reference only.

Setup

Insert two AA size batteries according to the polarity markings (+ / -) inside the compartment. Make sure the batteries are correctly aligned and properly pushed into place.

Precautions When Using Batteries

- Do not use old and new batteries together.
- Do not use different types of batteries (e.g. Manganese and Alkaline batteries) together.
- Remove the batteries from the remote if you do not intend to use it for a long time.
- When discarding used batteries, follow any guidelines for recycling and disposal of batteries that apply in your local area.
- Keep batteries away from children and pets.
- Never throw batteries into a fire or expose them to extreme heat.





Using the Remote Control

To use the remote, point it towards the remote sensor at the front of the TV. The remote will not operate if its path is blocked.

The remote has a range of up to about 5 metres from the TV at an angle of up to 30 degrees to either side of the sensor, as illustrated below.

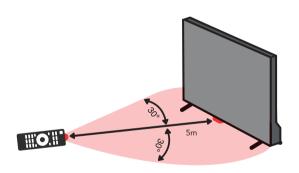


Image is an example only. Remote sensor location on TV may vary.



Remote Hints and Tips

- Do not drop, step on or otherwise impact the remote control. This may damage the parts or lead to malfunction.
- Do not place objects between the remote control and the remote sensor.
- Do not use this remote control while simultaneously operating a remote control for other devices.



Remote Pairing

This remote control uses both Bluetooth® and IR (infrared) to send its commands to the TV.

- You can use this remote control via IR for most operations.
- To use advanced operations like voice search, you need to pair the TV with the remote control. See page 16 for more information on pairing your remote.



Magic Remote

Ů : Switch the TV to On or Standby

Microphone

NUMBER BUTTONS: Key in a TV channel number

0/QUICK ACCESS: Press and hold to view quick access edit screen

: Mute/unmute the sound

+ ८()) - : Turn the volume up/down

: Go to the HOME page (Smart TV)



 $\underline{\mathcal{O}}_{1}$: Switch the main set top box to On or Standby

• • • AD/SAP : Press to display additional buttons/settings. Press and hold for audio description

↑ ∵ ∨ : Change to the next/ previous channel

: Press and hold to speak when using the voice recognition function

(i): Press to enter the quick settings menu. Press and hold to enter the main settings menu.





▲ / ▼ / ◀ / ▶: Press the UP/DOWN/ LEFT/RIGHT buttons to navigate

0

SCROLL WHEEL/OK BUTTON: Scroll up/down and press to confirm selection

: Return to previous. Press and hold to exit

NETFLIX: Launch the Netflix app

✓ / ○ / ○ / ○ RED/GREEN/ YELLOW/BLUE: Functions are according to the on-screen display

MOVIES: Search for movies



== /GUIDE: Launch TV Guide

(SOURCE): Select the input source and enter the HOME dashboard

prime video: Launch the Amazon Prime Video app

: Play selection

: Pause selection



Pairing the Remote



During the first time setup process, when the screen shown above appears, point the remote control towards the IR sensor of the TV and press the SCROLL WHEEL/OK button to pair the remote.

If pairing is unsuccessful, turn the TV off and turn back on and pair again.

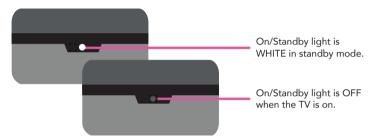
To unpair the remote, when the TV is on, press and hold the $\widehat{\Omega}$ and $\stackrel{\longleftarrow}{\longrightarrow}$ buttons for 5 seconds (until the remote's LED is blinking), and the remote will automatically unpair with the TV.



On-Screen Set Up

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Make sure equipment is properly connected (as shown on pages 10-11) before connecting the TV to power.

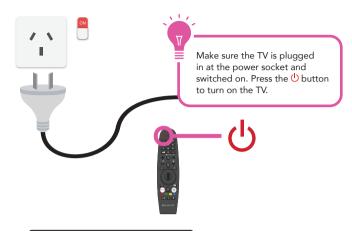


First Time Setup menu

When you turn the TV on for the first time, the First Time Setup menu will appear.

Follow the prompts using the \triangle / \bigvee / \bigcirc / SCROLL WHEEL/OK buttons to select your preferences. You will be guided through:

If you make an error, you can update your preferences in the settings menu later.



2. Connect to the Internet

If you are using a wired network, connect an ethernet cable to the TV. The TV will automatically connect to the Internet.

If you are using a wireless connection, select 'Wi-Fi Network'. The TV will scan for nearby wireless networks. Make sure that the TV is within the range of your wireless modem/router, and you have your Wi-Fi password handy. Select your network, enter network password using the on-screen keyboard and select ENTER. Press OK to connect.

Or, you can connect to the internet later by going to the User Menu settings.



LG ThinQ App

You can use the LG ThinQ app to control key TV functions instead of the remote control.

Note: you need an Android device running Android 4.3 or higher to use the app.

1. On your smart phone, search and download the LQ ThinQ app from the Play Store/App store (alternatively, scan the QR code below):





For Android

For iOS

- 2. After app has downloaded and installed, open up the app. Ensure that both your smart phone and TV are using the same Wi-Fi network.
- 3. Select TV and it will automatically search for nearby TV.
- 4. A PIN will appear on your TV screen, enter the PIN on your smart phone tap "Done."

You can now use the app to control key TV functions.

Advanced Controls (TV Setting Menus)

Menu Navigation Buttons

Press the Setting menu 🛱 button then 🔘 button to display the TV settings menu. See the guide below for all the other buttons you'll need to use to adjust and change your settings.

Function	Remote Button
Display the quick menu	
Display the main menu	(்) then SCROLL WHEEL/OK BUTTON
Enter a sub menu	SCROLL WHEEL/OK BUTTON
Adjust a value	▲ / ▼ / ◀ / ▶
Return to the previous menu	←
Exit a menu	HOLD 🖴







Troubleshooting

If you experience problems with your TV, check below for advice. If you don't find a solution here, contact After Sales Support.

Problem	Solution	
The remote control does not work	Make sure that the batteries are installed with their poles (+/-) in the correct direction.	
	Remove any obstacles between the remote control and remote control sensor on the TV.	
	Check if the power indicator at the bottom of the TV blinks when you press the remote's power button.	
	If it does not, replace the remote control's batteries.	
	Try pointing the remote directly at the remote control sensor from 1.5-1.8m away.	
The TV won't turn on	Make sure that the AC power cord is securely plugged into the wall outlet.	
	Check the wall outlet is turned on and the power indicator at the bottom of the TV is lit.	
	If using a multi-outlet, check if it is working properly. To check whether a power strip is working properly, plug the TV's power plug directly to a wall outlet and observe its operation.	
	Try to power on using the power button on the TV.	
	Ensure the antenna cable is securely connected to the TV and to the wall outlet.	
	Ensure the input source is set to DTV.	
There is no picture/ sound or distorted picture/sound in DTV mode	If "No Signal" is displayed, run Menu > All Settings > General > Programmes > Programme Tuning > Auto Tuning	
	If some channels are missing, run Menu > All Settings > General > Programmes > Programme Tuning > Manual Tuning	
	Try a different antenna cable or another TV if possible.	
	Move the TV away from electronic equipment or devices that could cause interference.	
	Adjust the antenna position.	
	If the picture appears fuzzy or blurry, select High Definition (HD) channels or programs.	

Problem	Solution
	Ensure that connection to the device is correct and that all cables are fully inserted.
There is no picture/ sound or distorted picture/sound from an external device	Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.
	Restart the connected devices by unplugging each device's power cord and then plugging it in again.
	If "No Signal" is displayed on the TV, ensure that the correct input source has been selected.
	When using a 4K playback device, ensure the cable is a High-Speed HDMI cable.
	Ensure the volume is not muted. If it is, press the VOL+ button to restore the sound.
There is no/	If earphones are connected, unplug them.
	Ensure that connection to the external audio device is correct and that all cables are fully inserted.
	Ensure correct input source and audio settings have been selected on the external audio device.
distorted sound	Move the TV away from electronic equipment or devices that could cause interference.
	When using an external audio device via a HDMI cable, ensure that the device supports HDMI-ARC and, if applicable, the ARC setting is turned On (refer to the connection guide in the user manual of the connected device).
	When using an external audio device via an optical cable, check that the Menu > Sound > Sound Out > Select Optical and then Menu > Sound > Advanced Settings > Digital Sound Out is set to PCM.
	Ensure the TV is connected to the Internet.
The smart apps are not working properly	Ensure the TV has a high-speed internet connection to get the best-streaming picture resolution.
	An unstable internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your internet connection and try again.



Problem	Solution
There is no/ intermittent internet	When using Wi-Fi, make sure the Wi-Fi password is entered correctly.
	Turn off the access point. Wait for 2 minutes and then turn them back on.
	Ensure that there are no obstacles between the TV and the access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.) Reduce interference by not using or turning off other wireless devices.
	If the Wi-Fi connection fails, connect the TV to the access point via a LAN cable. If the TV can connect via the wired connection, there might be a problem with the Wi-Fi access point. In this case, try using a different access point.
	When using a LAN cable, use one rated CAT 5 or higher. Make sure it is plugged in at both ends.
	When using a static IP, ensure network addresses are entered correctly.
	If the problem persists, contact your Internet Service Provider or modem manufacturer.
USB storage device is not recognised or media files don't play properly	This TV has been tested with the majority of Flash memory-based devices and hard disks (media players with HDD) on the market however, it may not be compatible with certain devices.
	If the external hard drive has its own power adaptor, use it.
	Only use a USB storage device formatted in a FAT32 file system provided with the Windows operating system. If it is formatted by a different utility program that is not supported by Windows, it may not be recognised.
	The TV may not be able to recognise a USB device or read the files if it is connected with a USB extension cable
	The files that use an unsupported codec or container will not play on the TV.
	Some files may not play correctly if there is an error in the content or container.
	Certain files, depending on how they are encoded, may not play on the TV.



Specifications

Active screen size (diagonal)	189 cm	
Resolution	3840 x 2160	
Refresh rate	60Hz	
Aspect ratio	16:9	
Multimedia playback	Music	MP3, WAV, FLAC
	Photo	JPG, BMP, PNG
formats (USB mode)	Video	AVI, MPEG- 1, MPEG-2, MPEG-4, MKV
USB output	DC 5V 500mA	
Power source	AC 100-2	240V, 50/60Hz
Power consumption	200W Max.	

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Dimensions (W x D x H)		With stand: 1666 x 336 x 1027 mm	
		Without stand: 1666 x 85 x 958 mm	
Weight	Net	21.3 kg	
	Gross	30.1 kg	

For Technical and Warranty Support

1300 002 534

tempo.org

tempo.org/support

Distributed by Tempo (Aust) Pty Ltd,

PO Box 6097, North Sydney NSW 2059



Compliance and Responsible Disposal

Packaging

The packaging of your product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please recycle these materials rather than throwing them away.

Product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.



National Television and Computer Recycling Scheme

The careful disposal of e-waste is important because many televisions and computers contain materials which are hazardous to people and the environment. There are no fees for householders or small businesses disposing of e-waste at a scheme collection service.

Individuals can contact their local council for information on local e-waste management services, find scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

Compliance

This product complies with the Australian Safety Standard AS/NZS 62368.1 to ensure the safety of the product.





BAUHN

Warranty Information

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.





BAUHN

Repair and Refurbished Goods or Parts Notice

Unfortunately, sometimes faulty products are manufactured, which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 002 534 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252 PO Box 6097, North Sydney NSW 2059

Telephone: 1300 002 534 (Aust) Fax: (02) 8977 3765

Tempo Help Desk: 1300 002 534 (Aust)

(Operating Hours: Mon-Fri 8:30am-6pm; Sat 9am-6pm AEST)

Email: tempo.org/support

Notes

Online support

Visit bauhn.com.au for software updates to keep your TV up-to-date, as well as the latest User Manual for information on the updated features.

Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, please contact our After Sales Support Centre on 1300 002 534. Please read the manual
It will help you get the best out of your product.

Still have questions?
Call After Sales Support
1300 002 534
Or visit tempo.org/support

ALDI guarantees that our products are developed to our stringent quality specifications. If you are not entirely satisfied with this product, please return it to your nearest ALDI store within 60 days from the date of purchase for a full refund or replacement, or take advantage of our after sales support by calling the supplier's Customer Service Hotline.



