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Have you got everything?

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A. 1 x 100W GaN Universal Travel Charger
B. 4 x Travel Plug Adaptors
C. Travel Pouch
D. 1 x USB-C to USB-C Cable
E. 1 x USB-C to Lightning Cable
F. 1 x User Guide
G. 1 x Warranty Certificate

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Product Overview

Travel Plug Adaptor

Power Indicator

USB-C1/C2/C3 Charging Ports

USB-A Charging Port

Power Input Pins

- This Universal Travel Charger allows you to interchange adaptor plugs for different countries, so you can use it wherever you travel. Select the correct plug adaptor for the country or continent you are visiting.
- Install the travel plug adaptor and slide onto the pins located at the corner of the charger. Gently push the RED switch of the plug, slide to remove and then change the plug adaptor.

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Operation

Connect to power source

- Attach the supplied adaptor for your country, then plug into a power source and make sure the power source is switched on and working. The LED indicator will light up and the charger will enter standby mode.

Charging your devices

- Charging devices using the USB-C1/C2/C3 port
Plug one end of your USB-C cable into the USB-C1/C2/C3 port, and the other end into your mobile device.
- Charging devices using the USB-A port
Plug one end of your USB-A cable into the USB-A port, and the other end into your mobile device.
- If you connect multi-devices to the charger, the output power will be shared and your mobile device charging time will be extended. In any case, the USB-C1 port always has higher output capacity than other ports.
- Your laptop may require more power than the output capacity of the charging port, causing the laptop to fail to charge. Please remove the other output ports of the charger and keep only one port connected to the laptop and try again.
- If your laptop required power input exceeds 100W, you may only be able to charge it while the laptop is turned off. When the laptop is on, you may not be able to charge it, but you can still extend the battery life by connecting the charger. Contact the laptop manufacturer for more information.

Note:

PD (Power Delivery) is supported via the correct USB-C cables and devices. If you want to charge your devices to exceed 60W (20V=3A), recommend using USB-C cable with E-marker (included).

USB-C1/C2/C3 output

USB-A output

Troubleshooting

The travel charger won't turn on	<ul style="list-style-type: none">Make sure that the AC travel plug convertor is securely plugged into the charger.Check the wall outlet is turned on and the indicator of the charger is lit.
Device is not charging	<ul style="list-style-type: none">Make sure the USB cable is plugged into the output port; unplug the USB cable and try again.Try another USB charging cable.Some devices require a higher outputs to charge. Please check with your devices specification to confirm compatibility.The charger has built-in temperature protect sensor. Keep the charger away from heat, high temperatures and direct sunlight.
Charging speed is slow	<ul style="list-style-type: none">The USB-C1, C2, C3 and USB-A are using separate power path, and they are sharing the total output.In any case, the USB-C1 port always has higher output capacity than other ports.When charging two devices, please insert the USB cables to the separate power path.If the power capacity allocated to the USB-A port is used up to only 18W within 30 seconds, the remaining 12W of power will be reallocated to the USB-C1 port.

Specifications

Input	100-240V~50/60Hz Max 1.5A
Output	<div>Single Port Output: USB-C1: 5V=3A, 9V=3A, 12V=3A, 15V=3A, 20V=5A USB-C2: 5V=3A, 9V=3A, 12V=3A, 15V=3A, 20V=5A USB-C3: 9V=3A, 12V=3A, 15V=3A, 20V=2.5A USB-A: 5V=3A, 9V=3A, 12V=2.5A, 20V=1.5A</div> <div>Double Port Output: USB-C1 + USB-C2: 65W + 40W USB-C1/C2 + USB-C3: 55W + 50W USB-C1/C2 + USB-A: 75W + 30W USB-C3 + USB-A: 50W + 30W</div> <div>Triple Port Output: USB-C1 + USB-C2 + USB-C3: 65W + 20W + 20W USB-C1 + USB-C2 + USB-A: 55W + 20W + 30W USB-C1/C2 + USB-C3 + USB-A: 55W + 20W + 30W</div> <div>Quadruple Port Output: USB-C1 + USB-C2 + USB-C3 + USB-A: 35W + 20W + 20W + 30W</div>
Working temperature	25°C
Maximum altitude	2000m
Dimensions	69 x 69 x 30mm
Weight	190g

Give us a call

What? You mean this User Guide didn't have ALL the answers? Speak to us! We'd love to help you get up and running as quickly as possible. Call our **After Sales Support** on **1300 002 534**

Operating hours: Monday-Friday, 8:30am-6pm; Saturday, 9am-6pm AEST

General Safety Warnings

For the safety of yourself and others, follow all instructions and take notice of all the warnings. When adhered to, these safety precautions can reduce the risk of fire, electric shock and injury.

This product complies with Australian Safety standard AS/NZS 62368.1 to ensure the safety of the product.



The RCM is a visible indication of a product’s compliance with all applicable ACMA regulatory arrangements, including all technical and record-keeping requirements.



This symbol indicates double insulated class II equipment. Does not require an earth connection.



This symbol indicates for indoor use only.

IMPORTANT

- **Damage:** If the product is damaged, contact the After Sales Support line for advice.
- **Repair:** If the product requires repair, contact the After Sales Support line; never disassemble or modify the product or attempt to service it yourself.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a person responsible for their safety.
- Young children should be supervised to ensure they do not play with the product. Close supervision is always necessary when any appliance is used by or near children.
- The product is designed for indoor use in dry places only.
- Before using the product, make sure to place it away from: heat sources, radiators or other products that produce heat; areas with high temperatures, high humidity or direct sunlight; excess dirt and dust; open windows and any place where water may get to the unit.
- Do not immerse the product in water or other liquid, or expose the electrical connections to water or other liquid.
- Unpack the product and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the product when it is not in use.
- The product should always be repacked in its original packaging whenever transporting to prevent any possible damage.
- **When not in use:** Disconnect from the power source and store in a cool, dry and well ventilated location out of direct sunlight, and not subject to humidity.
- **Warning:** The socket outlet should be located near the equipment and should be easily accessible.

Responsible disposal of the product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Contact your local authority for your nearest recycling centre. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.

Responsible disposal of the packaging

The packaging of the product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please ensure they are offered for recycling rather than throwing these materials away.

Cleaning the product

Only use a soft, dry cloth for cleaning the product; do not use a damp cloth. Never clean with industrial strength polish, wax, benzene, paint thinner, air freshener, lubricant, detergent or other chemicals. Wipe off any moisture, dirt or dust on the power sockets and plug pins with a clean, dry cloth.