

BAUHN Tizen OS

50" 4K UHD TV

MODEL: ATV50UHDT-0825

User Manual





Welcome

Congratulations on your purchase!

This manual tells you all you need to know about using your new BAUHN® product.

Please take special note of any important safety and usage information presented with the 📤 symbol.

All products brought to you by BAUHN® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

Domestic use only: This product is intended for indoor domestic use only. It is not suitable for commercial, industrial or outdoor use. Do not use this product for anything other that its intended purpose, and only use it as described in this manual.

We hope you will enjoy using your purchase for many years to come.

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Unpack and Prepare

What's in the Box

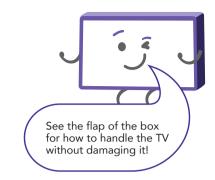
Before installing your new TV, check you have everything needed.

In the box you will find:

- A. 50" 4K Ultra HD Smart TV
- B. Smart Remote
- C. AAA Activ Energy Batteries (2)
- D. TV Stands (2)
- E. Screws for TV Stands (4)
- F. Warning Sheet
- G. TV Toppling Safety Message
- H. Quick Start Guide
- I. Warranty Certificate
- J. General Safety Warnings
- K. User Manual
- L. Safety Straps (2)
- M. Power Cable
- N. AV Adaptor Cable

You will need (not included):

Phillips-head screwdriver (for stand installation)



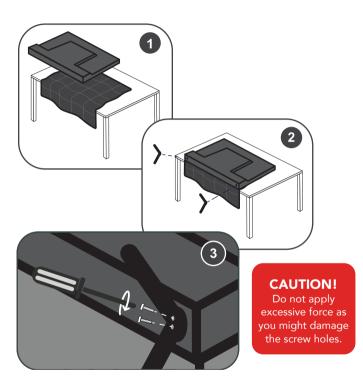


- Someone to help you lift and install your TV
- Antenna cable (to watch live TV)
- Broadband internet connection (to use smart apps)

Important Tips

- Place the TV on a level surface.
- Place the TV away from any source that may generate heat or vibrations.
- Make sure there is enough space around vents for airflow.
- The remote control works up to 5 metres away from the TV.
- Unplug the TV before cleaning it.
- Clean using a dry cloth only do not use water or chemicals.
- Use only the power supply provided.
- It is highly recommended to use safety straps for securing the TV in place.
- Keep liquid, children and pets away from the TV at all times.

Attaching the Stand





- This TV is heavy! We recommend asking someone to help you lift it.
- Unplug the TV from the power outlet before installing or removing the stand.
- DO NOT place the TV standing upright without its stand attached; it could damage the remote sensor at the bottom of the TV.
- Only touch the frame, not the screen.
- It is highly recommended to use safety straps for securing the TV.

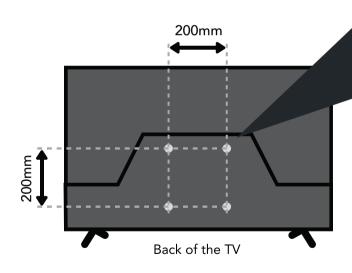
Unless you are wall-mounting the TV, you will need to attach its stand/legs.

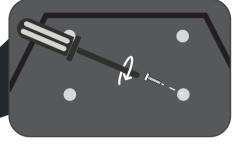
- 1. Lay the TV face-down on a soft, flat surface (like the sofa, or a towel on a table) larger than the TV itself.
- 2. Match the stands to the installation points on the underside of the TV.
- 3. Attach the stands to the TV at the installation points using the screws provided. (Grab a screwdriver for this bit).

Wall-Mounting the TV



- Unplug the TV from the power outlet before wall-mounting.
- Contact a professional for assistance with wall-mounting the TV.





Required

- VESA Mounting Bracket
- 4 x M6*10mm screws (or longer as required)

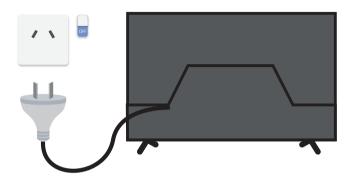
The TV comes with holes on the back panel for use with wall-mounting brackets (bracket not included).

Use four standard M6*10mm screws (or longer, depending on the mounting bracket) to wall-mount this TV (screws are not included).



The screws in the package are for securing the TV stand only. If you are wall-mounting the TV, consult a qualified installer for advice on bracket support and wall support.

Connect to Power



Connect your Antenna

Free-to-air TV in HD (High Definition)

Example
HD Channels

ABC HD

SBS ONE HD

7HD

9HD

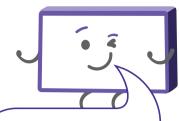
10 HD

PRIME7 HD

WIN HD

High Definition (HD) channels provide the best viewing quality and are available with a digital antenna connection.

TV channels in Ultra HD resolution are not currently available in Australia. Therefore when you watch HD broadcast signals on an Ultra HD TV, the picture can appear 'soft' and lacks the detail you see when watching the same content on an HD TV.



Don't forget to plug in the TV to the power outlet. Leave the power switched off until installation is finished.



Make sure the TV is **switched off** at the power outlet until you have finished connecting your cables.



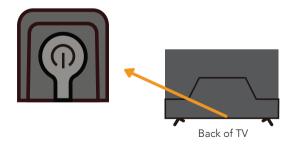
Antenna cable not included.

Controls and Connections

Get to Know your TV



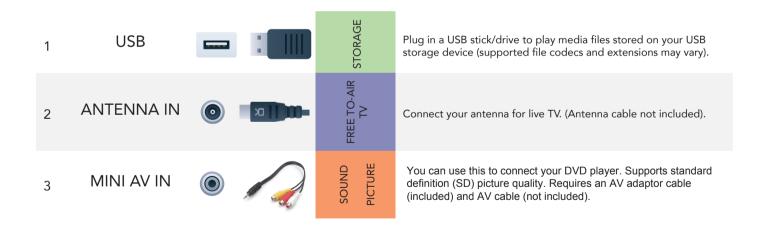
Buttons on the TV



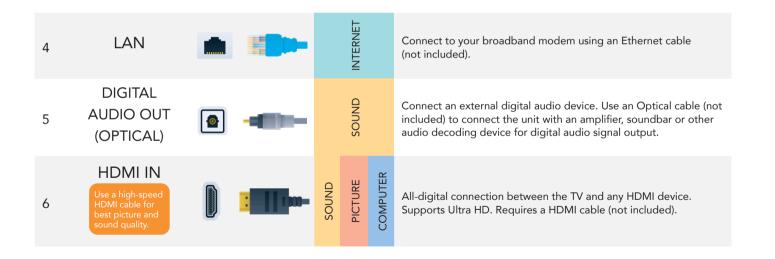
- (On/Standby): When the TV is off, press this button to turn the TV on.
- When the TV is on, press once to access the onscreen control menu.
- While on this menu, press once to switch between menu options; press and hold for 1.5 seconds to select.

Ports on the TV

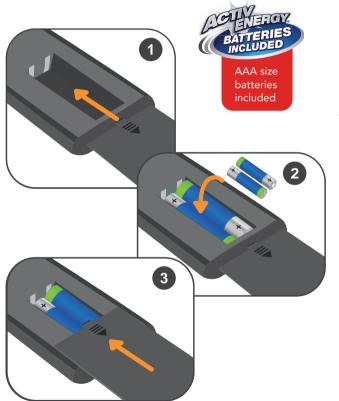








Remote Control



Setup

Insert two AAA size batteries according to the polarity markings (+/-) inside the compartment. Make sure the batteries are correctly aligned and properly pushed into place.



Precautions When Using Batteries

- Do not use old and new batteries together.
- Do not use different types of batteries (e.g. Manganese and Alkaline batteries) together.
- Remove the batteries from the remote if you do not intend to use it for a long time.
- When discarding used batteries, follow any guidelines for recycling and disposal of batteries that apply in your local area.
- Keep batteries away from children and pets.
- Never throw batteries into a fire or expose them to extreme heat.



Using the Remote Control

To use the remote, point it towards the remote sensor at the front of the TV. The remote will not operate if its path is blocked.

The remote has a range of up to about 5 metres from the TV at an angle of up to 30 degrees to either side of the sensor, as illustrated below.

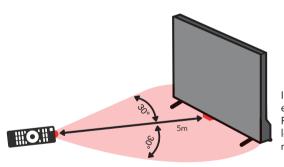


Image is an example only. Remote sensor location on TV may vary.



Remote Hints and Tips

- Do not drop, step on or otherwise impact the remote control. This may damage the parts or lead to malfunction.
- Do not place objects between the remote control and the remote sensor.
- Do not use this remote control while simultaneously operating a remote control for other devices.



This remote control uses both Bluetooth® and IR (infrared) to send its commands to the TV.

- You can use this remote control via IR for most operations.
- To use advanced operations like voice search, you need to pair the TV with the remote control. See page 15 for more information on pairing your remote.



Smart Remote

(POWER): Press to turn the TV on or off

NUMBER BUTTONS and COLOUR BUTTONS:

1st press will display the numeric buttons, 2nd press is for displaying the color buttons. Use the numeric keypad to enter numeric values. Select numbers and then select Done to enter a numeric value. Use to change the channel, enter a PIN etc.

①: Press and hold the button, speak a command then release the button to run Voice Assistant.

/ **RETURN**: Press to return to the previous menu. Press when watching a channel to return to the previous channel

+ —: Move the button up or down to adjust the volume. Press to mute/unmute. Press and hold to directly go to accessibility shortcuts

NETFLIX: Launch the Netflix app

Signey +: Launch the Disney Plus service



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: Press to enter the main settings menu

▲ / ▼ / ◀ / ▶ : Press the UP/DOWN/ LEFT/RIGHT buttons to navigate the menu or move the focus to highlight items on the Home Screen

SELECT: Selects or runs a focused item. When pressed while you are watching a broadcast program, detailed program information appears

DIII: Press to display playback controls. Use these to control the media content that is playing

: Go to return to the Home Screen

to change the channel. Press to access DTV guide. Press and hold to display channel list

: Launch the Amazon Prime Video service

Samsung TV Plus : Launch the Samsung TV Plus service



Pairing the Remote

When you turn the TV on for the first time, the Smart Remote will pair with the TV automatically. If it does not pair, point the remote towards the TV sensor and press the ☐ / RETURN and DIII buttons simultaneously for 3 seconds.



Using Voice Assistant



Press and hold the \mathbb{Q} button on the remote, say a command then release the \mathbb{Q} button. The TV will recognise the voice command (i.e. say "volume up" and the TV will increase the volume setting accordingly).

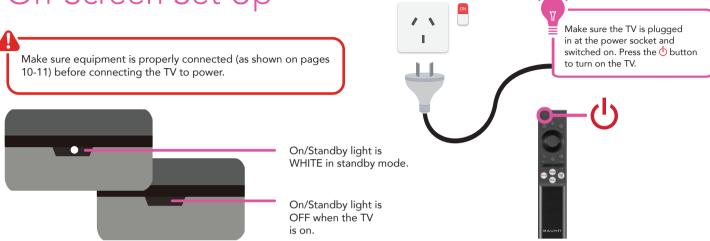
Note: Voice Assistant is available only when the TV is connected to the internet.

You must also:

- Agree to Smart Hub's Terms Of Use
- Agree to a guidance regarding the collection and use of personal information of the Smart Hub Service
- Consent to the collection and use of personal information for the voice interaction-based service







First Time Setup menu

When you turn the TV on for the first time, the First Time Setup menu will appear.

Follow the prompts using the \triangle / ∇ / \bigcirc / OK buttons to select your preferences. You will be guided through:

If you make an error, you can update your preferences in the settings menu later.

If you are using a wired network, connect an ethernet cable to the TV. The TV will automatically connect to the Internet.

If you are using a wireless connection, open "Network Settings" and select "Wireless". The TV will scan for nearby wireless networks. Make sure that the TV is within the range of your wireless modem/router, and you have your Wi-Fi password handy. Select your network, enter network password using the on-screen keyboard and select ENTER. Press OK to connect.

Or, you can connect to the internet later by going to the User Menu settings.

Using the User Guide, built into your TV





Image is for reference only. The image may differ.

Press the 🔯 button, select All Settings > Support > Open e-Manual. Press the OK button to enter a sub-menu.

- 1. Q Search: select an item from the search results to load the corresponding page.
- 3. A-Z Index : select a keyword to navigate to the relevant page.
- 4. Guide: provides instructions on how to use various TV functions.
- 5. Recently Viewed Topics : select a topic from the list of recently viewed topics.



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SCAN THE QR CODE FOR THE INSTRUCTIONAL MANUAL.



Troubleshooting

If you experience problems with your TV, check below for advice. If you don't find a solution here, contact After Sales Support.

Problem	Solution
The remote control does not work	Make sure that the batteries are installed with their poles (+/-) in the correct direction. Remove any obstacles between the remote control and remote control sensor on the TV. Check if the power indicator at the bottom of the TV blinks when you press the remote's power button. If it does not, replace the remote control's batteries. Try pointing the remote directly at the remote control sensor from 1.5-1.8m away.
The TV won't turn on	Make sure that the AC power cord is securely plugged into the wall outlet. Check the wall outlet is turned on and the power indicator at the bottom of the TV is lit. If using a multi-outlet, check if it is working properly. To check whether a power strip is working properly, plug the TV's power plug directly to a wall outlet and observe its operation. Try to power on using the power button on the TV.
There is no picture/ sound or distorted picture/sound in DTV mode	Ensure the antenna cable is securely connected to the TV and to the wall outlet. Ensure the input source is set to DTV. If "No Signal" is displayed, Press the 💮 button, select All Settings > Broadcasting > Auto Tunning, then press OK button to start auto search. If you want to stop searching, press stop button to stop searching. If some channels are missing, Press the 💮 button, select All Settings > Broadcasting > Expert Settings > Manual Scan, then press OK button to start. Try a different antenna cable or test connection on another TV if possible. Move the TV away from electronic equipment or devices that could cause interference. Adjust the antenna position. If the picture appears fuzzy or blurry, select High Definition (HD) channels or programs.



Problem	Solution
There is no picture/ sound or distorted picture/sound from an external device	Ensure that connection to the device is correct and that all cables are fully inserted.
	Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.
	Restart the connected devices by unplugging each device's power cord and then plugging it in again.
	If "No Signal" is displayed on the TV, ensure that the correct input source has been selected.
	When using a 4K playback device, ensure the cable is a High-Speed HDMI cable.
There is no/ distorted sound	Ensure the volume is not muted. If it is, press the VOL+ button to restore the sound.
	Ensure that connection to the external audio device is correct and that all cables are fully inserted.
	Ensure correct input source and audio settings have been selected on the external audio device.
	Move the TV away from electronic equipment or devices that could cause interference.
	When using an external audio device via a HDMI cable, ensure that the device supports HDMI-ARC and, if applicable, the ARC setting is turned On (refer to the connection guide in the user manual of the connected device).
	When using an external audio device via an optical cable, press the $\textcircled{0}$ button, select All Setting > Sound > Expert Setting > Digital Output Audio Format is set to PCM.
The smart apps are not working properly	Ensure the TV is connected to the Internet.
	Ensure the TV has a high-speed internet connection to get the best-streaming picture resolution.
	An unstable internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your internet connection and try again.



Problem	Solution		
There is no/ intermittent internet	When using Wi-Fi, make sure the Wi-Fi password is entered correctly.		
	Turn off the access point. Wait for 2 minutes and then turn them back on.		
	Ensure that there are no obstacles between the TV and the access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.) Reduce interference by not using or turning off other wireless devices.		
	If the Wi-Fi connection fails, connect the TV to the access point via a LAN cable. If the TV can connect via the wired connection, there might be a problem with the Wi-Fi access point. In this case, try using a different access point.		
	When using a LAN cable, use one rated CAT 5 or higher. Make sure it is plugged in at both ends.		
	When using a static IP, ensure network addresses are entered correctly.		
	If the problem persists, contact your Internet Service Provider or modem manufacturer.		
USB storage device is not recognised or media files don't play properly	This TV has been tested with the majority of Flash memory-based devices and hard disks (media players with HDD) on the market however, it may not be compatible with certain devices.		
	If the external hard drive has its own power adaptor, use it.		
	Only use a USB storage device formatted in a FAT32 file system provided with the Windows operating system. If it is formatted by a different utility program that is not supported by Windows, it may not be recognised.		
	The TV may not be able to recognise a USB device or read the files if it is connected with a USB extension cable		
	The files that use an unsupported codec or container will not play on the TV.		
	Some files may not play correctly if there is an error in the content or container.		
	Certain files, depending on how they are encoded, may not play on the TV.		



Specifications

Active screen size (diagonal)	126 cm	
Resolution	3840 x 2160	
Refresh rate	60Hz	
Aspect ratio	16:9	
	Music	MP3, WAV, FLAC
Multimedia playback formats (USB mode)	Photo	JPG, BMP, PNG
iorniats (OSB mode)	Video	AVI, MPEG- 1, MPEG-2, MPEG-4, MKV
USB output	DC 5V 500mA	
Power source	AC 100-240V, 50/60Hz	
Power consumption	75W Max.	

Dimensions (W x D x H)		With stand: 1110 x 241 x 709 mm	
		Without stand: 1110 x 78 x 644 mm	
Weight	Net	7.1 kg	
	Gross	10.5 kg	

For Technical and Warranty Support

1300 002 534

tempo.org

tempo.org/support

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PO Box 6097, North Sydney NSW 2059

Note: some media formats are not supported due to licensing issues.

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Compliance and Responsible Disposal

Packaging

The packaging of your product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please recycle these materials rather than throwing them away.

Product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.



National Television and Computer Recycling Scheme

The careful disposal of e-waste is important because many televisions and computers contain materials which are hazardous to people and the environment. There are no fees for householders or small businesses disposing of e-waste at a scheme collection service.

Individuals can contact their local council for information on local e-waste management services, find scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

Compliance

This product complies with the Australian Safety Standard AS/NZS 62368.1 to ensure the safety of the product.





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Warranty Information

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.





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Repair and Refurbished Goods or Parts Notice

Unfortunately, sometimes faulty products are manufactured, which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 002 534 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252 PO Box 6097, North Sydney NSW 2059

Telephone: 1300 002 534 (Aust) Fax: (02) 8977 3765

Tempo Help Desk: 1300 002 534 (Aust)

(Operating Hours: Mon-Fri 8:30am-6pm; Sat 9am-6pm AEST)

Email: tempo.org/support

Notes

Notes

Notes

Online support

Visit bauhn.com.au for software updates to keep your TV up-to-date, as well as the latest User Manual for information on the updated features.

Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, please contact our After Sales Support Centre on 1300 002 534.

ALDI guarantees that our products are developed to our stringent quality specifications. If you are not entirely satisfied with this product, please return it to your nearest ALDI store within 60 days from the date of purchase for a full refund or replacement, or take advantage of our after sales support by calling the supplier's Customer Service Hotline.





