# BAUHN®



## 15.6" Wi-Fi Digital Photo Frame

Model: A15DPF-0825

User Guide



### Welcome

Congratulations on your purchase!

This manual tells you all you need to know about using your new BAUHN® product.

Please take special note of any important safety and usage information presented with the **A** symbol.

All products brought to you by BAUHN® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

Domestic use only: This product is intended for indoor domestic use only. It is not suitable for commercial, industrial or outdoor use. Do not use this product for anything other that its intended purpose, and only use it as described in this manual.

We hope you will enjoy using your purchase for many years to come.

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# **Unpack and Prepare**

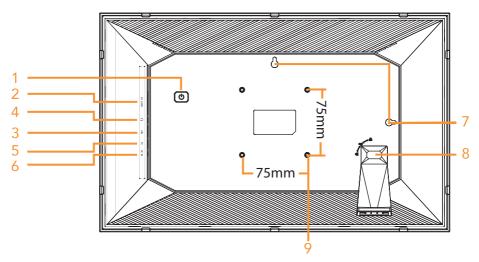
### What's in the box



### In the box you will find:

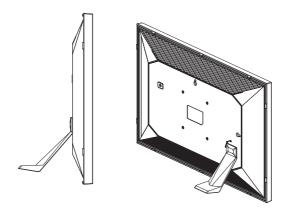
- A. 15.6" Wi-Fi Digital Photo Frame
- B. Power Adaptor
- C. Desktop Stand
- D. Wall Mount Kit
- E. Micro SD Adaptor
- F. General Safety Warnings
- G Warranty Certificate
- H. User Guide

### **Product Overview**



- POWER Press once to turn the screen on/off.
   When on, press and hold for 2 seconds to display the options "Power Off" and "Restart".
- SD Card slot Insert Micro SD card (not included) with the Micro SD Card Adaptor (included) to import or export photos.
   Note: Lock switch (Write Protection) on Micro SD Card Adaptor is not used on the frame.
- 3. USB-A port Insert USB stick (not included) to import or export photos.
- 4. Headphones Connect to your headphones, amplifier or audio device, using an AUX cable (not included).
- 5. USB-C port For service software updating and for PC transferring files to the frame.
  - Note: The USB-C is not for power input. Damage caused by attempting to use the USB-C port for power is not covered by warranty.
- 6. DC IN Connect the supplied power adaptor into the DC IN port and the other end of a power socket to power the unit.
- 7. Wall mount holes.
- 8. Stand insert slot to insert the included stand.
- 9. VESA mounting 75x75mm, applicable screws M4x5mm.

### Install Stand



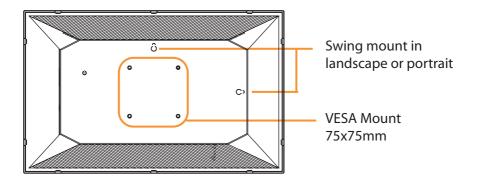
1. To install the stand, place the stand into the hole as shown above and twist into place.

Note: Do not force, the stand should move easily.

## Wall Mounting

You can use wall mount in two ways.

- 1. Hanging on a screw, inserted into a wall.
- 2. Using a VESA mount attached to the wall.



## **Operation**



#### **First Time Setup**

When starting your photo frame for the first time, you will need to set up.

- Select a language. This will be the language used on the frame.
- Connect your frame to the internet by connecting it to Wi-Fi.
- Verify or correct the date and time.
- Frame may ask you to update to the latest version. It is recommended to update your frame before continuing if asked to.
- Enter your name, and the location where you have placed your frame,
   e.g. "John Doe" and "Living room", "Kitchen" or "Office". Finally, set the timezone if not already correct.
- Once you have set up your frame, you can start connecting it to your friends and family.

#### Frameo app

To send photos and videos to your frame, use the Frameo app for iOS or Android.





Scan code to find the app

### Frameo + Subscription

Frameo+ is an upgrade for your own personal account (in the Frameo app) only. By signing up, you will be able to:

- Send up to 100 photos at a time.
- Send up to 2-minute videos.
- Make a Cloud Backup of up to 5 frames.
- Remotely see a frame's photos from your phone (if you get permission from the owner).
- Remotely Manage a frame's photos (if you get permission from the owner).
- Google Cast photos from a frame to a TV.

How to sign Up for Frameo+

- Open up the Frameo app.
- Tap the **=** icon at the left-hand side of your app.
- Tap upgrade to Frameo+.

### **App Photo Sharing**

- You can receive photos from a friend and upload onto the photo frame (Your friend must have the Frameo app). On the Frameo app, select the icon and a code will appear.
- Send the code to your friend and once they have added the code onto their Frameo app, they will be able to send you photos.

### **Import Photos and Videos**

Import photos and videos a from an external storage device Note:If both Micro SD card and USB stick are inserted, the photo frame will recognise the first inserted device.

#### **Transfer From Computer via USB-C Cable**

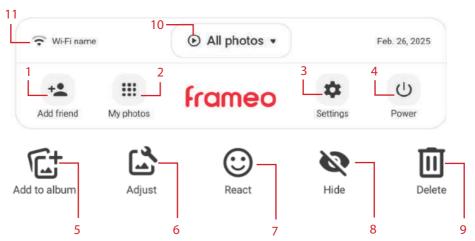
- Connect your frame to your computer with a USB-C cable.
- On your frame, go to Settings -> Manage photos -> Transfer from computer.
- Start copying photos from your computer to the frame's DCIM folder.
- Simply let the frame import all the photos to its slideshow and avoid disconnecting the cable until all the photos have been transferred.

#### Video Playback

- Tap the icon to start video playback. Tap the icon to pause.
- Tap the icon to open the volume slider. Use the slider to adjust the volume level.
- Tap the 
   icon to mute the sound. Tap the 
   icon to unmute.

## Navigating the Photo Frame

Swipe left/right to view your photos. Tap on the screen to access the menu.



- 1. Use the the button makes the frame generate a new friend code, which can be used to add friends to the frame.
- 2. Tapping the **state** button, allows you to enter the frame's gallery.
- 3. Tapping the button makes it possible to change the frame's settings, such as its slideshow settings, sleep mode settings, connecting the frame to a Wi-Fi and more.
- 4. Tapping the **U** button, you can choose to either turn the frame off, restart the frame, or put the frame into sleep mode.
- 5. Using the button, you can add the photo that's being displayed to an album, or creating a new album starting with that photo.
- 6. By tapping the button, you can adjust the current photo shown. Here you can Fit to frame ↔ Fill frame, edit the caption and rotate the photo. To save the adjustments, just press the check mark ✓
- 7. Use the  $\bigcirc$  button to give the sender a reaction to the current photo. Reactions will be shown in the caption of the photo on the frame, and the phone of the sender will receive a notification.  $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$
- 8. When tapping the would button, you hide the current photo. Hidden photos will no longer be shown in the slideshow.

- 9. To delete a picture entirely from the frame, simply tap the button. If you wish to delete multiple photos at once, this can be done in My photos
- 10. By tapping the button, you can choose to play a specific album or all photos.
- 11. The button in the top left corner of the quick menu allows you to easily see if a frame has a connection to Wi-Fi. By tapping the button, you can open the frame's Wi-Fi settings.

## Settings

On the Frameo app, tap the icon to enter the settings menu to change the following:

#### My Frame

- Frame name Change the name of the app. This will be the name displayed on the Frameo app of connected friends/family.
- Frame location Change location of frame. This will be the location displayed on the Frameo app of connected friends/family.
- Set language Set the language used on the photo frame.
- Set time zone Set the time zone used on the photo frame.
- Enable/Disable 24 hour format enable/disable 24 hour format display.
- Set weather location and Temperature unit.

For using the weather feature:

Note: To explore detailed weather information, simply tap the weather widget located in the upper-right corner of your frame. This opens the weather menu, providing you with additional information and forecasts.

#### **Manage Photos**

Here, you can view how many photos have been uploaded onto the photo frame and the amount of storage they use. You can also see the amount of storage left on the photo frame.

- Show/hide photos tap on the photos to hide. The hidden photos will not be deleted from the photo frame and can be shown again. Tap iii to hide or show all photos.
- Delete photos tap on the photos to permanently delete. Tap 🗓 to select or deselect all and tap 🛢 to delete the selected photos.
- Transfer from Computer transfer photos using USB-C connection.
- Import photos import photos from an external storage device (i.e. Micro SD card). Insert an external storage device such as a Micro SD card into the Micro SD card slot of the photo frame. Select the photos to import and tap the ④ to start the import process. Tap !!!! to select or deselect all photos on the external storage device.
- Export photos export photos from the photo frame to your external storage device.
- Play from external storage play photos directly from external storage, such as Micro SD card.

### My Friends

- Add person to add a new person to send you photos, tap the icon and send the code to your friend.
- Change friend options tap the icon to open the friend options menu. From here, you can allow/disallow if a friend may share the code. If enabled/disabled, your friend can receive and share the code to the frame from their Frameo app.
- On the Friends settings menu, you can also remove a friend by selecting the DELETE FRIEND button. This will remove the friend from the list and not allow them to send photos to the photo frame. After confirming removing, you can remove all photos previously received from the friend.
- Allow friend to see photos from this frame -This lets your friend see, share and save photos from the frame.
- Allow friend to manage photos for this frame -This option lets your friend manage frame photos, including delete and hide photos.

#### **Display**

- Brightness adjust screen brightness.
- Sleep mode sleep mode turns off the display screen to reduce power consumption. Set desired sleep mode start and end time.
   Sleep mode by default starts at 11pm and ends at 7am the next day.
   Note: you will still be able to receive photos during sleep mode.

#### Slideshow

- Timer set duration of photo to be displayed on the screen before transitioning to the next photo.
- Fill frame set how the photo is displayed on the frame. Default is set
  to make the whole photo fit onto the frame. You can also set to make
  the photo fit inside the frame, adding blurred pixels on the sides or
  top/bottom.
- Frame background Fill the frame background with blurred bars.
- Photo display order set order in which photos are displayed on the frame. You can display by date; photos are displayed from latest date or shuffle; photos are shuffled and displayed in random order.
- Reverse photo display order Photos will be displayed newest to oldest.
- Show caption set captions on/off. Your friends/family can create captions when sending you photos.
- Show profile photo turn on/off profile photo.
- Show clock set clock to display on/off.
- Show weather Set weather to display on/off.
- Autoplay enable/disable autoplay of videos.
- Video playback select how videos are played when autoplay is enabled:
  - Loop videos video will play on loop until slideshow timer is up.
  - Play once video will play once and show thumbnail after until slideshow timer is up.
  - Play once and continue video will play once and after continue to the next photo or video.
- Video volume adjust video volume level.
- Auto mute automatically mute video after 10 minutes.

#### Wi-Fi

- Wi-Fi details select the (i) icon to display details on currently connected Wi-Fi network.
- Reset Wi-Fi select the icon to delete all Wi-Fi information and restart the photo frame.

#### **Notifications**

- Show notifications enable/disable notifications during slideshow.
- Notification volume adjust notification volume level.
- Storage space enable/disable low storage notification.
- Backup enable/disable notification if automatic backup has failed.
- Network connection enable/disable network connection regarding network connection status.
- New photos enable/disable notifications when receiving new photos.
- Transfer from computer enable/disable notifications when transferring from computer.
- New friends enable/disable notifications when a new friend has been added.
- Software update enable/disable notifications when a software update has been installed.
- Feature news enable/disable notifications regarding new features.
- Date and time enable/disable notifications for the date and time.

#### **Backup and Restore**

- Backup frame to external storage select to create a backup of your photos, videos, friends and settings to your external storage device. It will also the time of the latest successful backup.
- Automatic backup if a compatible SD card inserted in the frame, the photo frame will automatically backup within 30 hours of receiving new photos.
- Restore from backup before restoring from backup, confirm that
  your backup is up to date under "Backup frame to external storage". If
  the last backup is outdated or if no backups have been made, select
  "backup frame to external storage" to create a new backup. Select
  "restore from backup" will which restore your frame according to the
  backup.
- Reset frame permanently remove all data from the photo frame including photos/videos, friends, connection and settings.

### Help

View frame information and get Frameo support.

#### **About**

- Hardware brand and model number view name and model number.
- Peer ID unique ID for your photo frame.
- Frameo version view currently installed Frameo version.
- Beta program Join the Beta program and try out new features.
- Third party attributions See the names of third party software in use.
- Share anonymous analytics data Share your data with Frameo.

## Troubleshooting

If you experience problems with your photo frame, check below for advice. If you don't find a solution here, contact After Sales Support on 1300 002 534.

Problem	Solution
Cannot send photos	Check that the photo frame is connected to the Frameo app with the generated code.
	Check that you are connected to a Wi-Fi network.
Cannot send videos	Video only supports up to 15 seconds. Send up to 2 -minute videos with Frameo + Subscription.
Operation issues with Frameo app	Tap "Guide" to open the Quick Start Guide on the Frameo app.
Sound distortion	Adjust to a lower volume level.
	Take the video through the Frameo app.
Cannot turn on the photo frame	Check that the DC IN connector is securely connected and the AC adaptor is securely connected to a wall socket.
Imported photo quality is low resolution/ pixelated	Photos that are imported will be automatically compressed. Please use the Frameo app to keep the picture's original resolution.
Cannot import videos	Videos can be imported into the frames internal memory. This can be done from the Frameo app as well as Micro SD card or USB.
React is not working	React is only supported for photos through the Frameo app. Imported photos will not work.

#### Pixel defects

For active matrix TFTs with a resolution of  $1920 \times 1080$  pixels, which are each made up of three sub-pixels (red, green, blue), there are a total of approximately 6.2 million control transistors in use. Due to this very high number transistors and the associated extremely complex manufacturing processes used, occasionally one or more pixels can fail or become incorrectly controlled. Pixel defect does not mean the panel is faulty.

# Specifications

Screen size	15.6 inch
Display	1920 x 1080 IPS FHD Touch Screen
Aspect Ratio	16:9
Internal Storage	32GB
Wi-Fi	2.4GHz
Built-in Speakers	2 x 2W
Picture format	JPEG/JPG/PNG
Video format	MP4
External Storage	Micro SD/USB supports up to 128GB
Input	5V 3A
USB Ports	USB-A output: 5V <del></del> 100mA USB-C port for data only
Power Adaptor	Input: 100-240V~50/60Hz 0.5A Max Output: 5V === 3.0A USE ONLY WITH ADAPTOR <kwy18w-0503000></kwy18w-0503000>
Dimensions (W) x (D) x (H)	403 x 30 x 252mm
Weight	1.1kg

### For Technical and Warranty Support

1300 002 534

tempo.org/support

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### Compliance and Responsible Disposal

### Packaging

The packaging of your product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please recycle these materials rather than throwing them away.

#### Product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.



The careful disposal of e-waste is important because many products contain materials which are hazardous to people and the environment. There are no fees for householders or small businesses disposing

of e-waste at a scheme collection service.

Individuals can contact their local council for information on local e-waste management services, find scheme services listed on Planet Ark www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

#### Compliance

This product complies with the Australian Safety Standard AS/NZS 62368.1 to ensure the safety of the product.

## Notes

## Notes

# BAUHN