BAUHN®

32″ HD Smart TV

powered by webOS Hub

MODEL:ATV32HDW-0824



User Manual

AFTER SALES SUPPORT

☎ (AUS) 1300 002 534

tempo.org/support

MODEL: ATV32HDW-0824 PRODUCT CODE: 717886 10/2024

Welcome

Congratulations on your purchase!

This manual tells you all you need to know about using your new BAUHN® product.

Please take special note of any important safety and usage information presented with the ⚠ symbol.

All products brought to you by BAUHN® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

Domestic use only: This product is intended for indoor domestic use only. It is not suitable for commercial, industrial or outdoor use. Do not use this product for anything other that its intended purpose, and only use it as described in this manual.

We hope you will enjoy using your purchase for many years to come.

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Unpack and Prepare

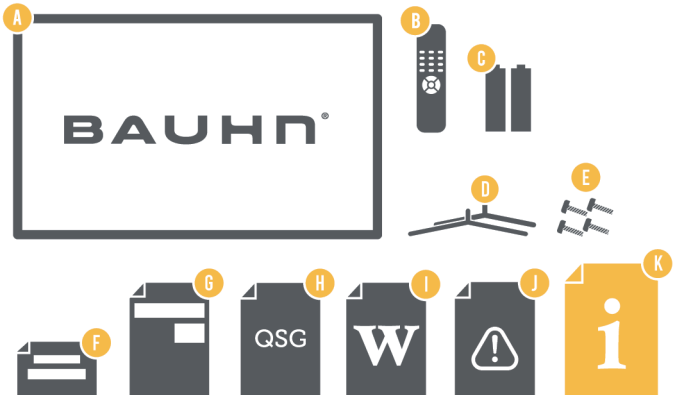
What's in the Box



Before installing your new TV, check you have everything needed.

In the box you will find:

A. 32" HD Smart TV
B. Remote Control
C. AAA Activ Energy Batteries (2)
D. TV Stands (2)
E. Screws for TV Stands (4)
F. Warning Sheet
G. TV Toppling Safety Message
H. Quick Start Guide
I. Warranty Certificate
J. General Safety Warnings
K. User Manual



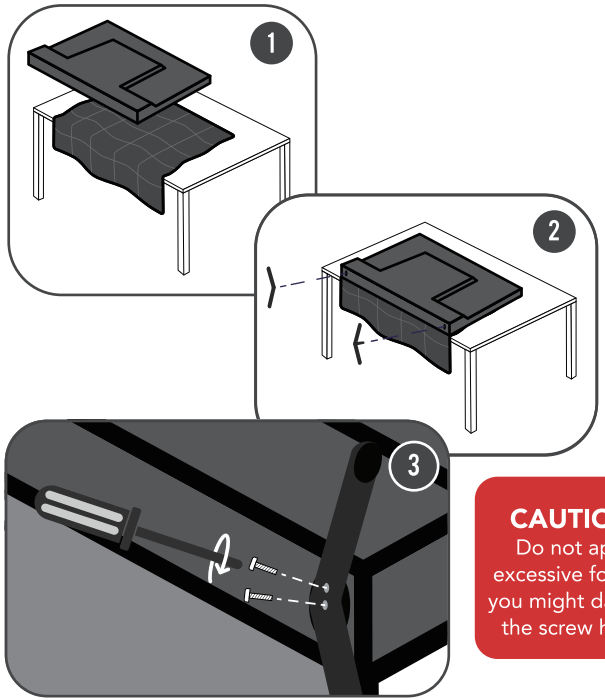
You will need:

- Phillips-head screwdriver (for stand installation)
- Someone to help you lift and install your TV
- Antenna cable (to watch live TV)
- Broadband internet connection (to use smart apps)

Important Tips

- Place the TV on a level surface.
- Place the TV away from any source that may generate heat or vibrations.
- Make sure there is enough space around vents for airflow.
- The remote control works up to 5 metres away from the TV.
- Unplug the TV before cleaning it.
- Clean using a dry cloth only - do not use water or chemicals.
- Use only the power supply provided.
- It is highly recommended to use safety straps for securing the TV in place.
- Keep liquid, children and pets away from the TV at all times.

Attaching the Stand



CAUTION!
Do not apply excessive force as you might damage the screw holes.

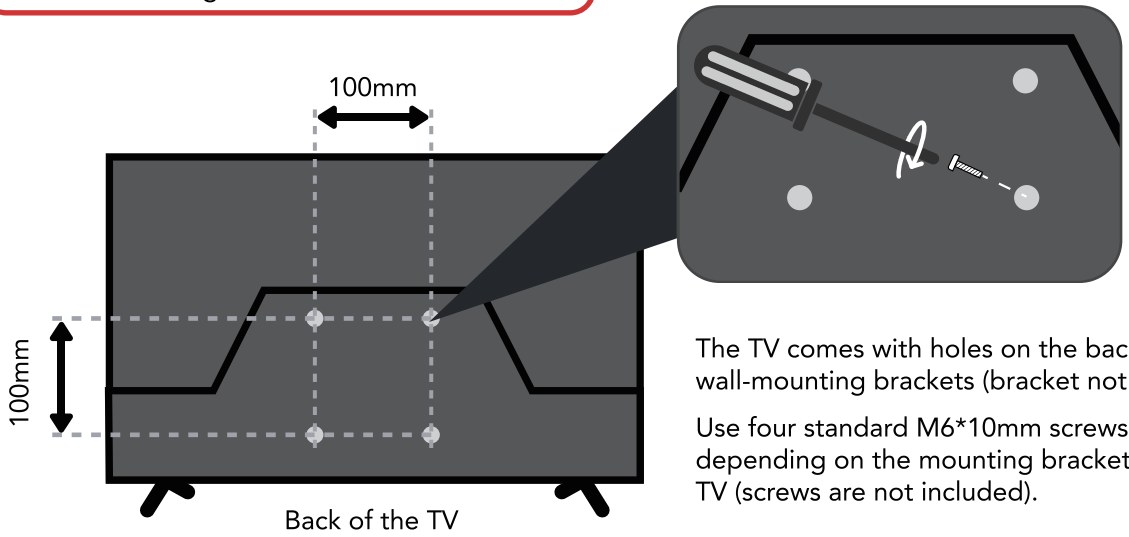
- This TV is heavy! We recommend asking someone to help you lift it.
- Unplug the TV from the power outlet before installing or removing the stand.
- DO NOT place the TV standing upright without its stand attached; it could damage the remote sensor at the bottom of the TV.
- Only touch the frame, not the screen.
- It is highly recommended to use safety straps for securing the TV.

Unless you are wall-mounting the TV, you will need to attach its stand/legs.

1. Lay the TV face-down on a soft, flat surface (like the sofa, or a towel on a table) larger than the TV itself.
2. Match the stands to the installation points on the underside of the TV.
3. Attach the stands to the TV at the installation points using the screws provided. (Grab a screwdriver for this bit).

Wall-Mounting the TV

- Unplug the TV from the power outlet before wall-mounting.
- Contact a professional for assistance with wall-mounting the TV.



Required

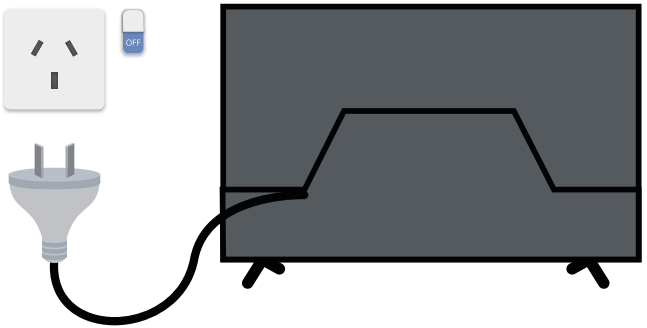
- VESA Mounting Bracket
- 4 x M6*10mm screws (or longer as required)

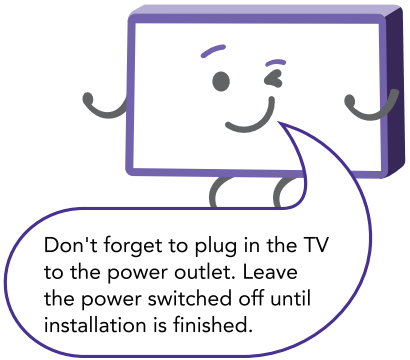
The TV comes with holes on the back panel for use with wall-mounting brackets (bracket not included).

Use four standard M6*10mm screws (or longer, depending on the mounting bracket) to wall-mount this TV (screws are not included).

The screws in the package are for securing the TV stand only. If you are wall-mounting the TV, consult a qualified installer for advice on bracket support and wall support.

Connect to Power





Make sure the TV is **switched off** at the power outlet until you have finished connecting your cables.

Connect your Antenna

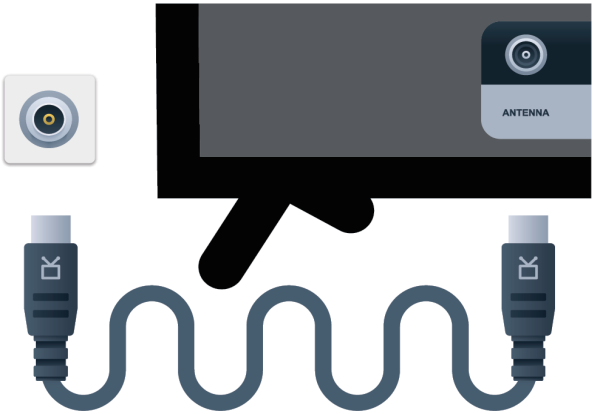
Free-to-air TV in HD (High Definition)

Example HD Channels

- ABC HD
- SBS ONE HD
- 7HD
- 9HD
- 10 HD
- PRIME7 HD
- WIN HD

High Definition (HD) channels provide the best viewing quality and are available with a digital antenna connection.

TV channels in Ultra HD resolution are not currently available in Australia. Therefore when you watch HD broadcast signals on an Ultra HD TV, the picture can appear 'soft' and lacks the detail you see when watching the same content on an HD TV.



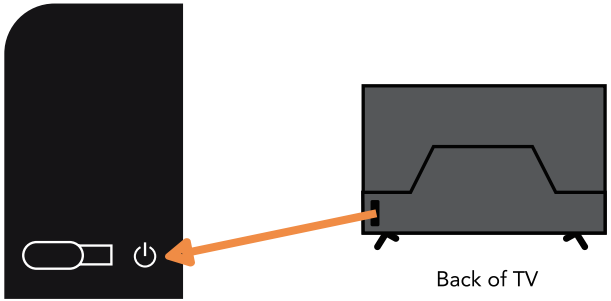
Antenna cable not included.

Controls and Connections

Get to Know your TV



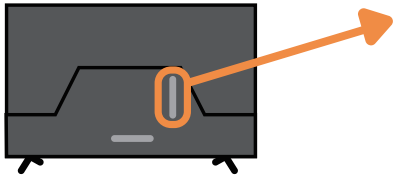
Buttons on the TV

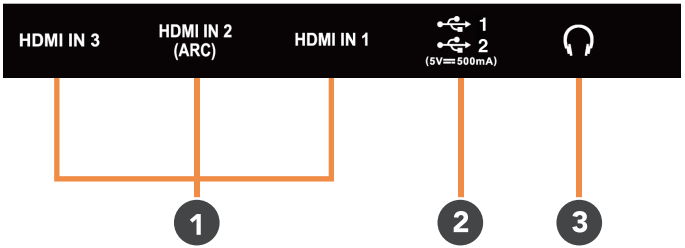


- Press the ⏻ button to turn the TV on.
- When on, press and hold the ⏻ button for 3 seconds to turn the TV to standby.
- When on, press the ⏻ button to view the pop up option screen. From here, press the ⏻ button repeatedly to switch to the different options. Press and hold the ⏻ button to access the option.

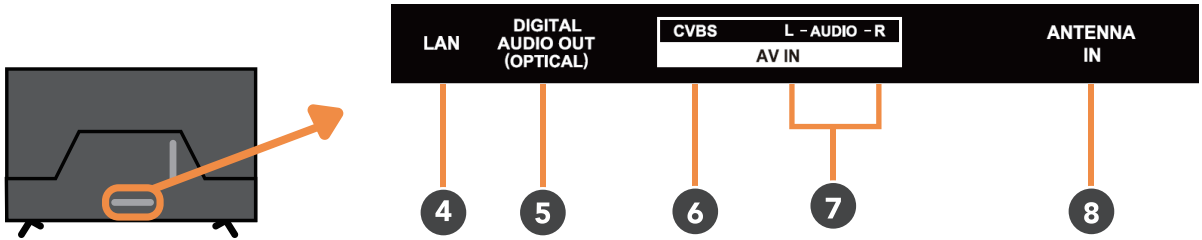
See next page for more info on the connections.

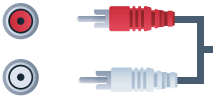
Ports on the TV





1	HDMI IN Use a high-speed HDMI cable for best picture and sound quality.		SOUND, PICTURE, COMPUTER	All-digital connection between the TV and any HDMI device. Supports HD. Requires a HDMI cable (not included).
2	USB		STORAGE	Plug in a USB stick/drive to PVR record and pause live TV. Play media files stored on your USB storage device (supported file codecs and extensions may vary). Update the TV software via USB. Note: Time-shift function requires a USB-HDD for storage.
3	Headphone Jack		SOUND	Connect to your headphones, amplifier or audio device, using an AUX cable (not included).



4	LAN		INTERNET	Connect to your broadband modem using an Ethernet cable (not included).
5	DIGITAL AUDIO OUT(OPTICAL)		SOUND	Connect an external digital audio device. Use an Optical cable (not included) to connect the unit with an amplifier, soundbar or other audio decoding device for digital audio signal output.
6	VIDEO IN (CVBS)		PICTURE	You can use this to connect your DVD player. Supports Standard Definition (SD) picture quality. Requires an AV cable (not included).
7	AUDIO IN		SOUND	You can use this to connect Audio to your TV for AV or Component video inputs. Requires an AV cable (not included).
8	ANTENNA IN		FREE TO-AIR TV	Connect your antenna for live TV. (Antenna cable not included.)

Remote Control

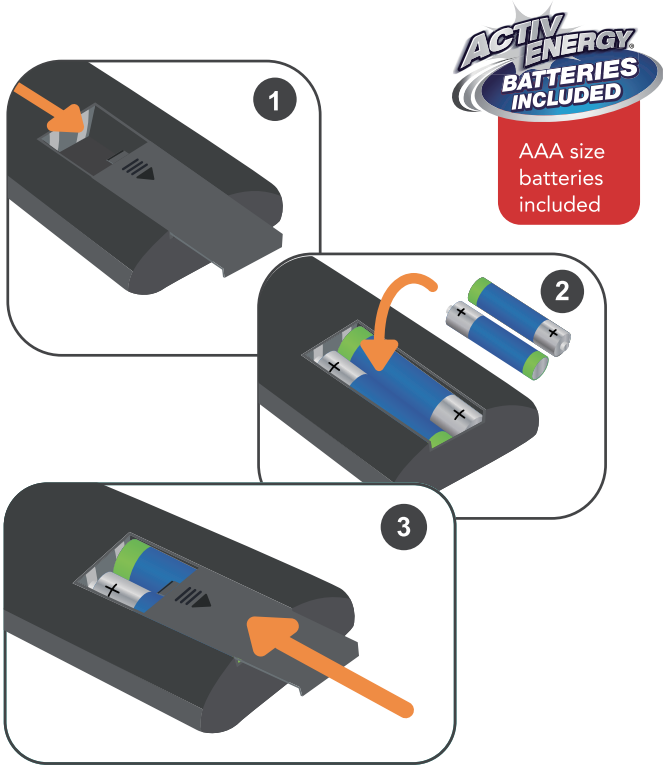


Illustration is for reference only.

Setup

Insert two AAA size batteries according to the polarity markings (+ / -) inside the compartment. Make sure the batteries are correctly aligned and properly pushed into place.

Precautions When Using Batteries

- Do not use old and new batteries together.
- Do not use different types of batteries (e.g. Manganese and Alkaline batteries) together.
- Remove the batteries from the remote if you do not intend to use it for a long time.
- When discarding used batteries, follow any guidelines for recycling and disposal of batteries that apply in your local area.
- Keep batteries away from children and pets.
- Never throw batteries into a fire or expose them to extreme heat.

Using the Remote Control

To use the remote, point it towards the remote sensor at the front of the TV. The remote will not operate if its path is blocked.

The remote has a range of up to about 5 metres from the TV at an angle of up to 30 degrees to either side of the sensor, as illustrated below.

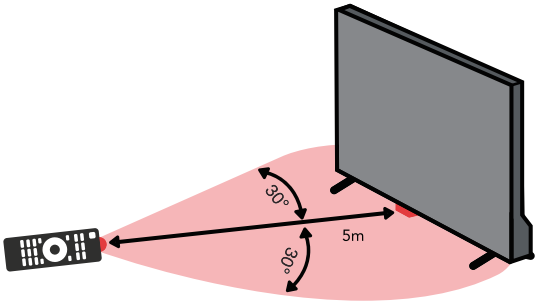


Image is an example only.
Remote sensor location on TV may vary.

Remote Hints and Tips

- Do not drop, step on or otherwise impact the remote control. This may damage the parts or lead to malfunction.
- Do not place objects between the remote control and the remote sensor.
- Do not use this remote control while simultaneously operating a remote control for other devices.

Buttons ON THE REMOTE



(ON): Switch the TV to On or Standby

(SEARCH): Search for content in the content store/web*

CC/SUB: Enable/disable subtitles

NUMBER BUTTONS: Key in a TV channel number

-/LIST: Display channel list

0/QUICK ACCESS: Press and hold to view quick access edit screen

FAV: Display the favourite programs in DTV mode

VOL : Increase/decrease volume

GUIDE: Launch the TV Guide (DTV)

* Note: This function is not supported on this remote control.

TV: Switch to TV mode

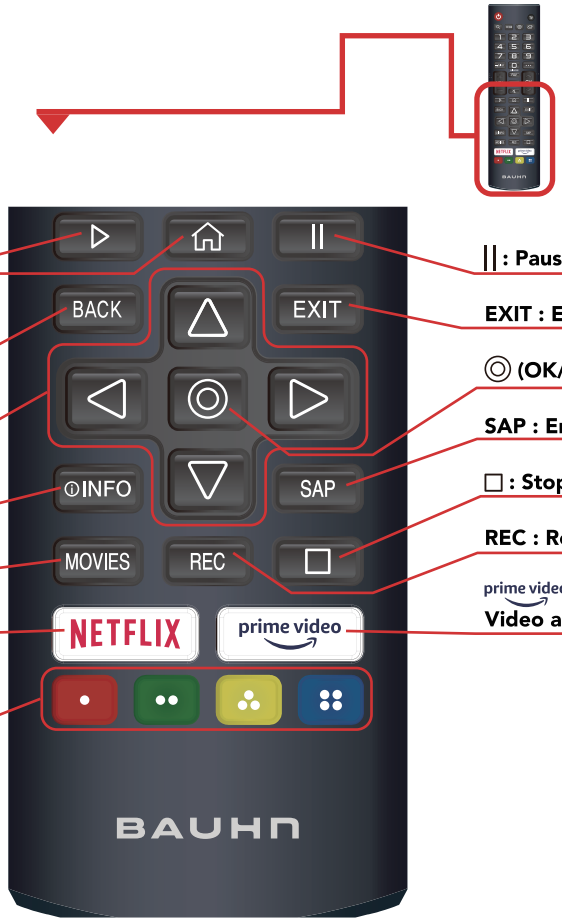
(SOURCE): Select the input source

: Access TV settings menu

• • • : Display additional buttons/settings

CH PAGE : Go to the next or previous program

(MUTE) : Mute or restore sound



▷ : Play selection

⌂ : Go to the Home page (Smart TV)

BACK : Return to the previous screen/menu

△ / ▽ / ◁ / ▷ : Press the UP/DOWN/LEFT/ RIGHT buttons to navigate

ⓘ INFO : Display the information

MOVIES : Search for movies

NETFLIX : Launch the Netflix app

● / ●● / ⁂ / ⠿ RED/GREEN/ YELLOW/BLUE: Functions are according to the on-screen display

|| : Pause selection

EXIT : Exit/quit the current screen

◎ (OK/ENTER) : Confirm your selection

SAP : Enable/disable audio description

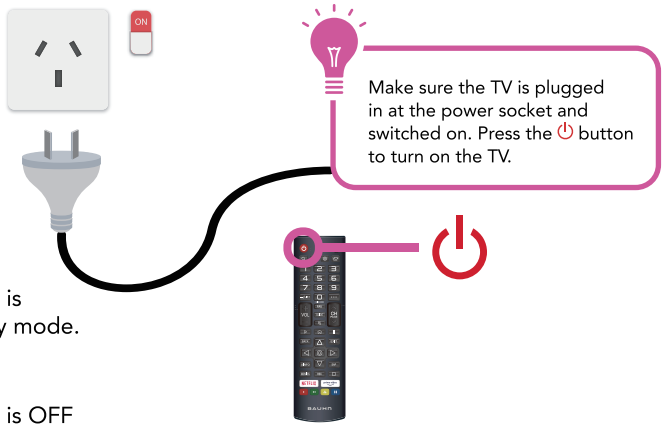
□ : Stop playback

REC : Record program in DTV mode

prime video : Launch the Amazon Prime Video app

On-Screen Set Up

Make sure equipment is properly connected (as shown on pages 10-11) before connecting the TV to power.





On/Standby light is WHITE in standby mode.

On/Standby light is OFF when the TV is on.

First Time Setup menu

When you turn the TV on for the first time, the First Time Setup menu will appear.

Follow the prompts using the ▲ / ▼ / ◀ / ▶/ OK buttons to select your preferences. You will be guided through:

1. Language, Country and Time zone
2. How to set up the TV (by mobile or by TV)
3. Internet Connection
4. Terms & Conditions
5. User Environment Analysis
6. The way to Watch TV (Select TV Only)
7. TV Installation Type (Stand or Wall-mounted)
8. SW Automatic Update
9. Programme Tuning
10. LG Account (Sign in with the Mobile Web, TV Remote or Skip)

If you make an error, you can update your preferences in the settings menu later.

2. Connect to the Internet

If you are using a wired network, connect an ethernet cable to the TV. The TV will automatically connect to the Internet.

If you are using a wireless connection, select 'Wi-Fi Network'. The TV will scan for nearby wireless networks. Make sure that the TV is within the range of your wireless modem/router, and you have your Wi-Fi password handy. Select your network, enter network password using the on-screen keyboard and select ENTER. Press OK to connect.

Or, you can connect to the internet later by going to the User Menu settings.

LG ThinQ App

You can use the LG ThinQ app to control key TV functions instead of the remote control.

Note: you need an Android device running Android 4.3 or higher to use the app.

1. On your smart phone, search and download the LQ ThinQ app from the Play Store/App store (alternatively, scan the QR code below):



For Android



For iOS

2. After app has downloaded and installed, open up the app. Ensure that both your smart phone and TV are using the same Wi-Fi network.
3. Select TV and it will automatically search for nearby TV.
4. A PIN will appear on your TV screen, enter the PIN on your smart phone tap "Done."

You can now use the app to control key TV functions.

Advanced Controls (TV Setting Menus)

Menu Navigation Buttons

Press the Setting menu button then button to display the TV settings menu. See the guide below for all the other buttons you'll need to use to adjust and change your settings.

Function	Remote Button
Display the quick menu	
Display the main menu	then
Enter a sub menu	
Adjust a value	▲ / ▼ / ◀ / ▶
Return to the previous menu	**BACK**
Exit a menu	**EXIT**

Picture

To access picture settings, navigate from ⚙ > ◎ BUTTON > Picture

Picture Mode

Vivid : Enhanced brightness with lower contrast, colour depth and edges for standing out in very bright places such as storefronts.

Standard : Standard settings.

Basic (User Settings) : Settings are optimised to reduce power consumption

Cinema : Settings are optimised for watching movies.

Cricket : Settings are optimised for watching sports.

Aspect Ratio Settings

- User Selection: select the aspect ratio: 16:9/Original/4:3/Vertical Zoom/4-Way-Zoom
- Just Scan: turn just scan to auto/on/off.

Note: the options may differ between input sources.

Advanced settings

Option	Description
Brightness	Adjust the brightness of the picture.
Colour	Adjust the colour of the picture.
Clarity	Adjust the clarity of the picture.
Apply to all inputs	Apply the current picture settings to all inputs
Reset	Reset the picture mode settings to factory default.

Sound

To access sound settings, navigate from ⚙ > ◎ BUTTON > Sound

Option	Description
Sound Mode	Standard Cinema Clear Voice Cricket Music

Sound Out

Select sound output.

Option	Description
Use TV Speaker	Sound is played through the TV's speakers.
Use Wired Speaker	Sound is played through wired speakers connected to the TV.
Use Wireless Speaker	Sound is played through the wireless speakers paired with the TV.
Use External Speakers with TV Speaker	Sound is played through both the external speakers and the TV's speakers.

Advanced Settings

Option	Description
Balance	Adjust audio output between left and right speakers.
Equalizer	Adjust selected frequencies. These options are available when sound mode is set to standard
Apply to all inputs	Select to apply settings to all inputs.
Reset	Reset sound settings to factory default.
Installation Type	Optimises sound based on whether TV is wall mounted or on stands.
Automatic Volume Adjustment	Turn on and each programme's volume will be adjusted automatically to the same level.
DTV Audio Setting	Select DTV audio: Options: MPEG, Dolby Digital, Dolby Digital Plus, HE-AAC, Auto
Match Screen and Sound	Options: TV speaker delay, Bypass
Select HDMI Audio Input Format	Set audio for each HDMI input. Options: Bitstream, PCM
Digital Sound Out	Set digital sound output mode. Options: PCM, Auto, Pass Through
eARC Support	Select eARC support.

General

To access general settings, navigate from ⚙ > ◎ BUTTON > General

AI Service > AI Recommendation

Option	Description
Smart Tips	Suggests the TV features or settings based on the context.
Next Picks	At the end of a program, recommend content to you according to your viewing history and popular trends.
Reset Usage Data	Delete viewing and usage data TV has collected to provide you customised services.

Game Optimiser

• Sets up features for an immersive experience when you play with a video game console.

Family Settings

• Sets the TV viewing environment.

Programmes

Option	Description
Programme Tuning	Tune and save available programmes.
Programme Manager	Go to programme manager to edit all programmes.
HbbTV	Turn Hybrid Broadcast Broadband TV (HbbTV) on/off.

Network

See below.

Wired Connection (Ethernet)

If the router connected to the network supports DHCP feature, the TV will automatically connect to the network. If it does not automatically connect, select Edit to manually setup the connection.

Wi-Fi Connection

If you have set up the TV for a wireless network, you can check and connect to the available wireless Internet networks.

Option	Description
Add a Hidden Wireless Network	Directly enter a network's name to add the network.
Connect via WPS PBC	Connect through Wi-Fi Protected Setup-Push Button Configuration.
Connect via WPS PIN.	Connected to an access point using Wi-Fi Protected Setup PIN
Advanced Wi-Fi Settings	View connection information such as IP address and so on.

External Devices

Configure various external devices that can be used by connecting to the TV.

System

See below.

Language

Option	Description
Menu Language	Select on screen display language.
Primary Audio Language	Select primary audio language. Default will be used for programmes that do not support multiple languages.
Secondary Audio Language	Select secondary audio language. Default will be used for programmes that do not support multiple languages.
Keyboard Languages	Select on screen keyboard language.
Primary Teletext Language	Select parimary teletext language.
Secondary Teletext Language	Select secondary teletext language.

Location

Option	Description
Broadcast Country	Select the TVs broadcast country.
Postcode	Enter your postcode to set the TVs broadcast location.
Services Country	Set country manually. Note: setting the country manually must be done when not connected to a network.
Weather Location Setting	Set your region of the weather location.

Setting the country manually must be done when not connected to a network.

Time & Timer

Option	Description
Set Automatically	Use network provided time.
Time Zone	Adjust the time zone.
Timers	• Sleep Timer: select the desired Auto Sleep (Standby) duration. • Power On Timer: set the power on timer • Power Off Timer: set the power off timer • Auto Power Off after 4 hours: when turned on, the TV will turn off if no buttons are pressed for 4 hours.

Safety

Option	Description
Enable the function	Turn on to enable lock function.
TV Rating Locks	Restrict watching programmes based on rating.
Programme Locks	Select the programmes to lock.
Application Locks	Select the applications to lock.
Input Locks	Select the inputs to lock.
Reset Password	Reset TV password. Factory password is "0000". To reset your password: Press the ⚙ button on the remote control. • Select the ALL SETTINGS icon, then System > Safety • Press CH ▲, CH ▲, CH ▼ and CH ▲ on the remote control, and the master password window will appear. • Enter "0313" and press Enter. The password is now reset.



Factory Password: 0000

Master Password: 0313

Additional Settings

Home Settings

Option	Description
Power On Screen	Set the screen to display when the TV is turned on.
Content Recommendation	Display content recommendation categories in the Home menu. The recommendation may not be available in some countries.

Standby Light

- Turn standby light on/off.

Pointer Options

- Adjust remote's cursor speed and pointer size.

Advertising

Limit AD Tracking	Turn on to stop tracking of ad-related data from the TV.

Settings Help

- Turn settings help on/off.

Set ID

• Set the TV Device ID (1-99).

Reset To Initial Settings

• Reset to factory default settings.

Energy Saving

• Adjust the brightness of screen or set it to turn off automatically to reduce power consumption.

Support

To access support settings, navigate from > BUTTON > Support

Option	Description
Software Update	Check for system software updates and update if desired.
User Guide	View User Guide and enter submenu.
Home/Store Mode	Set the place where to use the TV.
TV Information	Check the TV information.
Privacy & Terms	View Privacy and Terms conditions.

High Dynamic Range (HDR)

About the HDR feature

High Dynamic Range (HDR) is a picture feature on your TV that attempts to mimic the way visuals are perceived in real life by the human eye.

By using this feature, the TV can reproduce greater dynamic range of luminosity by capturing and then combining several different exposures.

HDR promises better picture quality thanks to brighter, more realistic highlights, more realistic colour and other improvements.

It delivers the look that the filmmakers intended to achieve, showing the hidden areas of dark shadows and sunlight with full clarity, colour and detail.

HDR on your TV

HDR is supported in HDMI and USB input sources.

Note: this option is only available if the input signal supports HDR.

Smart TV

Before you start using apps, your TV must be connected to the internet.

The speed of your internet connection determines the quality of your audio/video experience when you watch streaming content.

Accessing internet content may count towards your download limit and may incur fees from third parties such as your internet service provider (ISP).

Services Country

If you don't set the country automatically, you can set manually. You must set the country manually when not connected to a network. The TV will recommend and display the applications for the selected country.

Function	Remote Button
Display the Home/App screen	
Select different Apps	◀ / ▶
Open your desired App	◎ **BUTTON**

NETFLIX

Netflix is a streaming service that offers unlimited viewing of a wide variety of award-winning TV shows, movies and documentaries.

A paid subscription is required.

This TV can play Netflix content in HD resolution, however the playback resolution may vary depending on your subscription level and your network speed.

Streaming Netflix content will count towards the data usage of your broadband plan.

Web Browser

Using the web browser, you can surf the Internet on the TV similar to how you would do on a PC. NOTE: Use a wired or wireless keyboard and mouse (not provided) for an easier web browsing experience.

From the Home page, select a recommended or bookmarked site and press the ◎ **BUTTON** to visit the site.

You can enter the web address using the on-screen keyboard, remote keyboard or connected wireless keyboard.

Select the 'Add to bookmarks' item and press the Enter ◎ BUTTON to add it to bookmarks.

Press **EXIT** to exit the web browser.

On-screen keyboard

Use ▲/▼/◀/▶ buttons and press the ◎ **BUTTON** button to enter the character.



View recommended and most visited sites.

COMPATIBLE WIRELESS SPEAKERS

Bluetooth Device

The TV has built-in Bluetooth to stream audio to compatible Bluetooth devices.

- Go to the Bluetooth menu on your TV.
- On the list of available devices, select your desired Bluetooth audio device and select pair.
- Audio from the TV will now be streamed to the selected Bluetooth device.

Mobile Device

Listen to your TV's sound through the mobile device registered on the LG ThinQ app.

- Run the ThinQ app on your mobile device.
- Enable sharing between the TV and your mobile device.
- Sound out will be changed to your mobile device's speaker.

Bluetooth®

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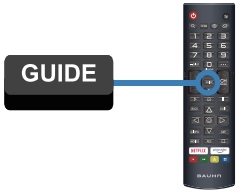
TV Guide

TV Guide Functions

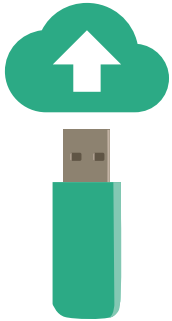
Function	Remote Button
Switch between TV Guide / Programmes List / TV Scheduler / Recordings	▲ / ▼
Browse Channel List and Programmes List	▲ / ▼
View program information, schedule for reminder, schedule recording. Press and hold to search this TV program's related content	◎ **BUTTON**
Exit TV Guide menu	**EXIT**

To access the TV guide, press the GUIDE button on the remote.

To activate the TV Channels use the ▲ / ▼ buttons to select a channel in the left column, then press the ◎ BUTTON to confirm.



Recording



- Back-up your personal data before inserting into the TV.

Important Tips:

- Back-up your personal data before plugging in your USB to the TV. We do not assume liability for any loss of data due to misuse or malfunction.
- You cannot change channels while in recording mode.
- If the signal is interrupted while in recording mode, the recording will stop until the signal is established.
- Do not turn the TV off while it is in time-shift mode.
- The file recorded can only be used on this TV. Do not copy it to any other device.
- When connecting or disconnecting the USB storage device, ensure the TV is not in USB mode, otherwise the USB device or the files stored on it may be damaged.

- Time-shift function requires a USB-HDD for storage.

Using Instant Recording

- Connect a USB HDD or USB stick to the USB port on the TV.
- When watching live programmes.
- Press the **REC** button on the remote and then set recording duration and confirm to start recording.
- Press the **REC** button on the remote to display more actions. You can choose to Stop or Change End Time. After making your selection press ◎ to confirm.
- Note: When Recording, changing programmes will stop the current recording. However changing the input source or pressing the power button, will leave Recording to continue on in the background until the preprogrammed time is reached.

Programme Scheduling

- Press the **—/LIST** button on the remote, and select "TV Scheduler" on the TV screen.
- Select icon on the screen to manage schedule recording
- Select icon on the screen to manage schedule watching (reminder).

Playback of recorded programs

- Press the GUIDE button to display the TV Guide, Channel List, TV Scheduler and Recordings.
- To playback recorded programmes, select the recorded content and press ◎ to confirm.
- While playing back the recorded program, press the down ▼ button to display more settings.

Using Live Playback (Real-time Playback)

- Connect a USB HDD to the USB port on the TV.
- When watching live programmes, press the PAUSE button ⏸ to use the time-shift function.



- You cannot use a USB stick. A USB HDD with 80GB or more of storage is required for the function to work.
- Live playback function does not work for radio programmes.
- Changing programmes during live playback will delete all data of the previous programme.

USB Mode

Set up

Insert your USB into a USB port on the TV.

Press the button to select 'USB' mode.

Function	Remote Button
Choose a Source or File	◀ / ▶ / ▲ / ▼
Choose media categories Options: All/Photo/Video/Music	▲ / ▼ / ◎ **BUTTON**
Start playing your media	◎ **BUTTON**
Display more settings during media file playback	▼
Return to previous screen	**BACK**
Exit media mode	**EXIT**



You can only play Photos in the Photo category, and Music in the Music category. Make sure you select the correct category for the file you wish to play.

Troubleshooting

If you experience problems with your TV, check below for advice. If you don't find a solution here, contact After Sales Support on 1300 886 649.

Problem	Solution
The remote control does not work	Make sure that the batteries are installed with their poles (+/–) in the correct direction. Remove any obstacles between the remote control and remote control sensor on the TV. Check if the power indicator at the bottom of the TV blinks when you press the remote's power button. If it does not, replace the remote control's batteries. Try pointing the remote directly at the remote control sensor from 1.5-1.8m away.
The TV won't turn on	Make sure that the AC power cord is securely plugged into the wall outlet. Check the wall outlet is turned on and the power indicator at the bottom of the TV is lit. If using a multi-outlet, check if it is working properly. To check whether a power strip is working properly, plug the TV's power plug directly to a wall outlet and observe its operation. Try to power on using the power button on the TV.
There is no picture/ sound or distorted picture/sound in DTV mode	Ensure the antenna cable is securely connected to the TV and to the wall outlet. Ensure the input source is set to DTV. If "No Signal" is displayed, run Menu > All Settings > General > Programmes > Programme Tuning > Auto Tuning If some channels are missing, run Menu > All Settings > General > Programmes > Programme Tuning > Manual Tuning Try a different antenna cable or another TV if possible. Move the TV away from electronic equipment or devices that could cause interference. Adjust the antenna position. If the picture appears fuzzy or blurry, select High Definition (HD) channels or programs.

Problem	Solution
There is no picture/ sound or distorted picture/sound from an external device	Ensure that connection to the device is correct and that all cables are fully inserted. Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible. Restart the connected devices by unplugging each device's power cord and then plugging it in again. If "No Signal" is displayed on the TV, ensure that the correct input source has been selected. When using a 4K playback device, ensure the cable is a High-Speed HDMI cable.
There is no/ distorted sound	Ensure the volume is not muted. If it is, press the VOL+ button to restore the sound. If earphones are connected, unplug them. Ensure that connection to the external audio device is correct and that all cables are fully inserted. Ensure correct input source and audio settings have been selected on the external audio device. Move the TV away from electronic equipment or devices that could cause interference. When using an external audio device via a HDMI cable, ensure that the device supports HDMI-ARC and, if applicable, the ARC setting is turned On (refer to the connection guide in the user manual of the connected device). When using an external audio device via an optical cable, check that the Menu > Sound > Sound Out > Select Optical and then Menu > Sound > Advanced Settings > Digital Sound Out is set to PCM.
The smart apps are not working properly	Ensure the TV is connected to the Internet. Ensure the TV has a high-speed internet connection to get the best-streaming picture resolution. An unstable internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your internet connection and try again.

Problem	Solution
There is no/ intermittent internet	When using Wi-Fi, make sure the Wi-Fi password is entered correctly. Turn off the access point. Wait for 2 minutes and then turn them back on. Ensure that there are no obstacles between the TV and the access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.) Reduce interference by not using or turning off other wireless devices. If the Wi-Fi connection fails, connect the TV to the access point via a LAN cable. If the TV can connect via the wired connection, there might be a problem with the Wi-Fi access point. In this case, try using a different access point. When using a LAN cable, use one rated CAT 5 or higher. Make sure it is plugged in at both ends. When using a static IP, ensure network addresses are entered correctly. If the problem persists, contact your Internet Service Provider or modem manufacturer.
USB storage device is not recognised or media files don't play properly	This TV has been tested with the majority of Flash memory-based devices and hard disks (media players with HDD) on the market however, it may not be compatible with certain devices. If the external hard drive has its own power adaptor, use it. Only use a USB storage device formatted in a FAT32 file system provided with the Windows operating system. If it is formatted by a different utility program that is not supported by Windows, it may not be recognised. The TV may not be able to recognise a USB device or read the files if it is connected with a USB extension cable The files that use an unsupported codec or container will not play on the TV. Some files may not play correctly if there is an error in the content or container. Certain files, depending on how they are encoded, may not play on the TV.

Specifications

Active screen size (diagonal)	80cm	
Resolution	1366 x 768	
Refresh rate	60Hz	
Aspect ratio	16:9	
Multimedia playback formats (USB mode)	Music	MP3, WAV
	Photo	JPG, BMP, PNG
	Video	AVI, MPEG-1, MPEG-2, MPEG-4, MKV
USB output	DC 5V ⎓ 500mA	
Power source	100-240V ~ 50/60Hz	
Power consumption	60W Max.	

Dimensions (W x D x H)		With stand: 730 x 179 x 471 mm
		Without stand: 730 x 76 x 432 mm
Weight	Net	3.5 kg
	Gross	5.2 kg

For Technical and Warranty Support

1300 002 534

tempo.org/support

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Compliance and Responsible Disposal

Packaging

The packaging of your product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please recycle these materials rather than throwing them away.

Product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.

National Television and Computer Recycling Scheme

The careful disposal of e-waste is important because many televisions and computers contain materials which are hazardous to people and the environment. There are no fees for householders or small businesses disposing of e-waste at a scheme collection service.

Individuals can contact their local council for information on local e-waste management services, find scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

Compliance

This product complies with the Australian Safety Standard AS/NZS 62368.1 to ensure the safety of the product.

Warranty Information

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Repair and Refurbished Goods or Parts Notice

Unfortunately, sometimes faulty products are manufactured, which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 002 534 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252
PO Box 6097, North Sydney NSW 2059
Telephone: 1300 002 534 (Aust) Fax: (02) 8977 3765
Tempo Help Desk: 1300 002 534 (Aust)
(Operating Hours: Mon-Fri 8:30am-6pm; Sat 9am-6pm AEST)
Email: tempo.org/support

Notes

Notes

Online support

Visit bauhn.com.au for software updates to keep your TV up-to-date, as well as the latest User Manual for information on the updated features.



Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, please contact our After Sales Support Centre on 1300 002 534.

ALDI guarantees that our exclusive brand products are developed to our stringent quality specifications. If you are not entirely satisfied with this product, please return it to your nearest ALDI store within 60 days from the date of purchase for a full refund or replacement, or take advantage of our after sales support by calling the supplier's Customer Service Hotline.

AFTER SALES SUPPORT W²

AUS 1300 002 534 tempo.org/support

MODEL: ATV32HDW-0824 PRODUCT CODE: 717886 10/2024

1 YEAR WARRANTY