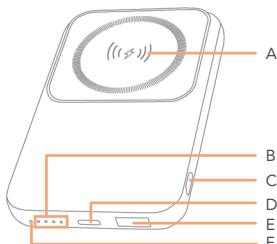




## 1 Have you got everything?



- A. Power Bank
- B. USB-C Cable
- C. User Guide
- D. Warranty Certificate



## 2 Product Overview

- A. Wireless Charging Pad
- B. Battery LED Indicators
- C. Power Button
- D. USB-C Port
- E. USB-A Port
- F. Fast Charging LED Indicator

## 3 Charging

### Charging your device

- Press the power button to turn the power bank on.
- Connect the supplied USB-C cable or your devices cable to the relevant port and the other end to your device.
- If no devices are being charged, the power bank will turn off after 30 seconds.

### Charging your power bank

- Connect the supplied USB-C cable to the USB-C port of the power bank and the other end to your power source. The battery LED indicators will blink.
- The USB-C port can be used for both charging the power bank and device.

### Wireless Charging

Press the power button to turn the power bank on. Place your smart phone facing up on the wireless charging pad. Once the phone is correctly aligned, one of the LED indicators will light up blue, and will light up green once fast charging is activated.

### LED indicator status

LED	●●●●	●●●○	●●○○	●○○○
Battery capacity	100-75%	75-50%	50-25%	25-0%

**Note:** your smart phone must support wireless charging. If your smart phone does not charge, this indicates that the smart phone does not support wireless charging and/or other objects are obstructing the wireless charging pad.

## Troubleshooting

Cannot charge device

- Make sure the USB cable is plugged into the output port; unplug the USB cable and try again.
- Try another USB cable and/or USB port.
- Some devices require higher outputs to charge. Please check with your devices spec to confirm compatibility.

Wireless charging not working

- Check that your smart phone supports wireless charging.
- If you have a smart phone case, you must remove.
- Ensure your smart phone is facing up and aligned to the centre of the wireless charging pad, and remove any metal or other objects between the smart phone and the wireless charging pad.

Cannot charge device whilst charging power bank

- The power bank can not support the output whilst being charged.
- Please wait until the power bank is fully charged or unplug the USB-C cable at the input port.

No LED lights when charging device

- Connect the power bank to your power source to ensure the power bank has sufficient battery.
- Press the battery status button to check battery status.

Capacity drops

- It is normal for the capacity to slowly drop after a certain usage cycle.

## Give us a call

What? You mean this User Guide didn't have ALL the answers? Speak to us! We'd love to help you get up and running as quickly as possible. Call our **After Sales Support** on **1300 002 534**.

Operating hours: Monday-Friday, 8:30am-6pm; Saturday, 9am-6pm AEST

## Enjoy using your product!

Well done, you made it. Now sit back and relax... your product is automatically covered by a 1-year warranty. How nice!





## Specifications

Input	USB-C: 5VDC 3A, 9VDC 2A or 12VDC 1.5A Max.
Output (USB-A and USB-C)	Output: 5VDC 3A, 9VDC 2A, 12VDC 1.5A* (total output 18W Max; 15W Max if more than 1 output use)
Output (Wireless Charger)	5W, 7.5W, 10W, 15W
Battery	3.85V 10000mAh, 38.5Wh
Charging Time	USB-C: 3 hours (approx.)
Dimensions	113 x 70 x 18mm
Weight	186g

\* Output is dependent on the mobile device's input power and the charging cable.

## General Safety Warnings

For the safety of yourself and others, follow all instructions and take notice of all the warnings. When adhered to, these safety precautions can reduce the risk of fire, electric shock and injury.

This product complies with Australian Safety standard AS/NZS 62368.1 to ensure the safety of the product.



The RCM is a visible indication of a product's compliance with all applicable ACMA regulatory arrangements, including all technical and record-keeping requirements.

### IMPORTANT

Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach.

To prevent environmental factors (dampness, dust, food, liquid etc.) harming the power bank, only use it in a well-ventilated, clean and dry environment, away from excessive heat or moisture.

Keep the product away from direct sunlight or heat sources.

In case of damage, do not disassemble, repair or modify the product yourself. Contact After Sales Support for advice on repair or replacement, or refer servicing to qualified personnel only.

Children should be supervised to ensure they do not play with the product.

Do not put any object on top of the product.

Do not place or store appliance where it can fall or be pulled into a bath or sink.

This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.

Do not expose the product to microwaves.

Clean using a dry cloth only - do not use water or chemicals.

Keep the product away from oils, chemicals or any other organic liquids.

Use this appliance only for its intended purpose as described in this guide.

#### Responsible disposal of the packaging

The packaging of your product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please recycle these materials rather than throwing them away.

#### Responsible disposal of the product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.



### CAUTION

**The battery in this device is non replaceable.**