



2.0 Channel Soundbar with Bluetooth® Wireless Technology

Model Number: ASB-0119

INSTRUCTION MANUAL

AFTER SALES SUPPORT

 (AUS) 1300 886 649

 www.tempo.org

Model: ASB-0119 Product Code: 64259 01/2019



Welcome

Congratulations on choosing to buy a BAUHN® product.

All products brought to you by BAUHN® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

We hope you will enjoy using your purchase for many years to come.

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General Safety Instructions

Read this manual thoroughly before first use and keep it in a safe place for future reference, along with the warranty card, purchase receipt and carton. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Follow all instructions and take notice of all warnings to reduce the risk of fire or electric shock.

This product complies with Australian Safety standard AS/NZS 60065 to ensure the safety of the product.



The Adaptor is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require connection to electrical earth.



The RCM is a visible indication of a product's compliance with all applicable ACMA regulatory arrangements, including all technical and record-keeping requirements.

Important Warnings and Cautions



To reduce the risk of electric shock, do not remove the cover (or back).
This unit contains no user-serviceable parts inside.
Refer all servicing to qualified service personnel only.



The lightning flash with an arrowhead symbol within an equilateral triangle is intended to alert you to the presence of non-insulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert you to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

Electrical safety and cord handling

- **Protect from moisture:** Do not expose this equipment, the power supply cord and plug to rain or moisture. Do not use it anywhere near water or where water splashes or drips, such as a bathroom or near a swimming pool. Do not touch the power plug with wet hands.
- **Voltage:** Before connecting this equipment to the mains power supply, make sure your outlet voltage corresponds to the voltage stated on the appliance rating label.
- **Mains power connection:** When connecting this equipment to the mains power supply, only use cord and plug supplied. Align the plug properly and insert it fully. Do not overload the power outlet.
- **Damaged cord:** When the power cord is damaged, it must be replaced by the manufacturer or similarly qualified personnel in order to avoid a hazard.
- **Protect the power cord:** Do not let the cord hang over the edge of a table or counter, or touch any hot surface. Do not allow anything to rest on or roll over the power cord. Run any cords so no one steps on or trips over them. Do not run the cord near heat-producing appliances such as radiators or stoves.
- **Disconnect:** Switch off and unplug the unit during lightning storms, and when it is not going to be used for a while. Grasp the plug, not the cord, when disconnecting.
- **Disconnect device:** This unit must be unplugged for complete disconnection from the mains power supply. Ensure the mains plug remains readily accessible for disconnection.

General Safety Instructions (Cont.)

Usage conditions and restrictions

- **Instructions:** Follow the instructions in this manual when installing and adjusting this equipment. Only adjust those controls that are covered in this instruction manual, as improper adjustment of other controls may result in damage. If this happens, unplug the equipment and have it serviced by appropriately qualified personnel.
- **Location:** When using the equipment, make sure to place it:
 - In a well ventilated area, keeping a clearance of at least 20cm above and 5cm on each side of the unit to ensure proper ventilation.
 - Away from heat sources such as radiators, heat registers, stoves or other equipment (including amplifiers) that produce heat.
 - Away from areas with high temperatures, high humidity or direct sunlight.
 - Away from excess dirt and dust.
 - Away from strong magnetic fields.
- **Accessories:** Only use attachments/accessories specified by the manufacturer or sold with the apparatus. Use of the soundbar with accessories that are not recommended in this manual may cause injury or damage, and will void the warranty.
- **Usage restriction:** The equipment is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Children:** Supervise young children to ensure they do not play with the equipment. Close supervision is always necessary when an appliance is used by or near children.
- **Protect the equipment:** Prevent metal objects falling onto the equipment. Do not place heavy objects on top of the equipment or step on it. Do not place objects filled with water (such as vases), or naked flame sources (such as candles), on or near the equipment. If liquid or metal parts enter the system, unplug the power cable immediately and call our After Sales Support centre to arrange a service before further use.
- **Ventilation:** Openings on the cabinet are provided for ventilation and to protect the unit from overheating. To ensure proper operation, do not cover them with things such as newspapers, tablecloths, curtains etc.
- **Transporting:** Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use.
- **Storage:** When the soundbar is not in use, disconnect it from the power source and store in a cool, dry and well ventilated location out of direct sunlight. Ensure that it is not subject to humidity.
- **Cleaning:** Unplug the equipment from the power outlet before cleaning. Clean the equipment only with a clean, dry or slightly damp cloth. Do not use liquid or aerosol cleaners or volatile solvents.
- **Service:** Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the unit, it has been exposed to rain or moisture, does not operate normally, or has been dropped.
- **Repair:** If the unit requires repair, contact the After Sales Support line; never disassemble or modify the unit or attempt to service it yourself.
- **Liability:** We accept no liability for any damage caused by non-compliance with these instructions or mishandling of the equipment.



2.0 Channel Soundbar with Bluetooth® Wireless Technology

Warranty Details

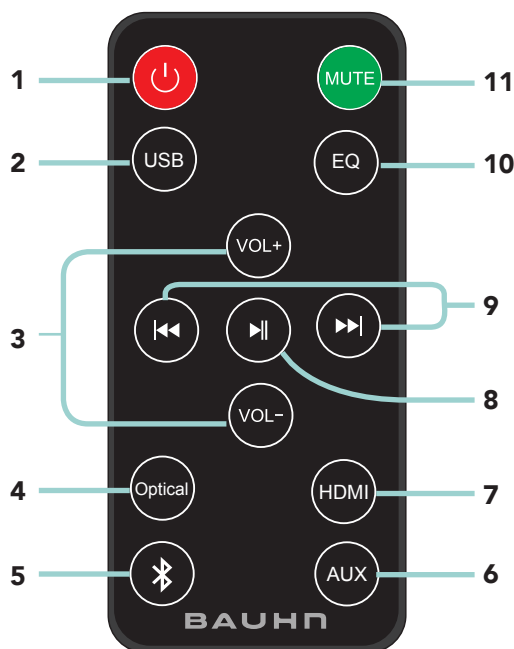
Register your purchase at www.aldi.com.au/en/about-aldi/product-registration
to stay updated with important product information

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Remote Control



- | | | |
|----|-------------------|---|
| 1 | ⏻ POWER: | Switch the unit to ON or Standby. |
| 2 | USB: | Switch to USB playback mode. |
| 3 | VOL+/VOL-: | Increase/decrease the volume level. |
| 4 | OPTICAL: | Switch to Optical input mode. |
| 5 | BLUETOOTH: | Switch to Bluetooth mode. |
| 6 | AUX: | Switch to AUX input mode. |
| 7 | HDMI: | Switch to HDMI (ARC) mode. |
| 8 | ▶ : | In <i>Bluetooth</i> or USB mode, start or pause playback. |
| 9 | ⏮/⏭: | In <i>Bluetooth</i> or USB mode, skip to the previous/next track. |
| 10 | EQ: | Select a preset sound effect. |
| 11 | MUTE: | Mute or resume the sound. |

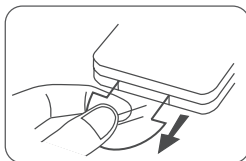
Remote Control (Cont.)

Remote control battery

The remote control comes with a CR2025 3V button cell pre-installed.

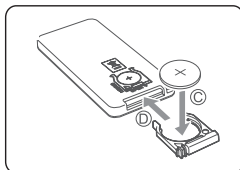
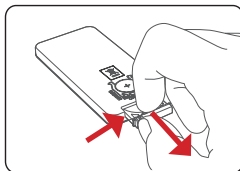
First time use

- To activate the battery and use the remote control, pull out the plastic tab that separates the battery from the contacts inside the compartment.



Battery replacement

- If the remote control unit is no longer working even when it is operated near the soundbar, you will need to replace the battery with a new battery of the same type.
- Push in the tab and pull out the battery tray. Remove the old battery.
- Insert a fresh CR2025 battery with the (+) marking facing upwards. Then push the battery tray with the battery back into the slot.



DANGER if swallowed

WARNING!

Keep batteries out of reach of children. Swallowing may lead to serious injury or death in as little as 2 hours due to internal burns. **If swallowed, go straight to a hospital emergency room.** Dispose of used batteries immediately.

Remote Control (Cont.)

Using the remote control

- The remote control has a range of up to 3 metres from the soundbar. Point the remote control directly towards the sensor at the front of the soundbar.
- Make sure no obstacles are blocking its path. The remote control will not operate if its path is blocked.
- Handle the remote control with care. Do not drop, apply shock or step on the remote control. Do not spill water on the unit.
- Do not use the remote control while simultaneously operating a remote control unit of any another unit, which may result in interference.
- If the remote control is operated near other products which generate infra-red rays, or if other remote control devices using infra-red rays are used near the unit, it may operate incorrectly. Conversely, the other products may operate incorrectly.
- If you do not intend to use the remote control for an extended period of time (more than a month), remove the battery to prevent possible damage from battery leakage and corrosion.

Battery precautions

- Do not use any other battery than specified.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- Do not carry or store batteries with other metallic objects. Doing so could cause batteries to short-circuit, leak or explode.
- Do not expose the battery to excessive heat such as sunshine, fire or the like.
- Do not attempt to short-circuit, disassemble or throw batteries into a fire.
- Never recharge a battery unless it is confirmed to be a rechargeable type.
- Dispose of batteries promptly and properly, observing any local hazardous waste regulations. Do not burn or bury them.



DANGER if swallowed

WARNING!

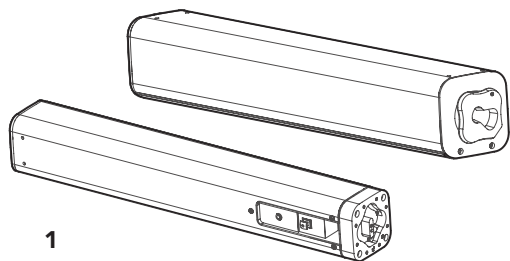
Do not ingest battery - chemical burn hazard!

This product contains a coin/button cell battery. If swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

Keep new and used batteries away from children.

If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

Parts List



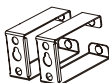
1



2



3



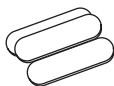
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5



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7



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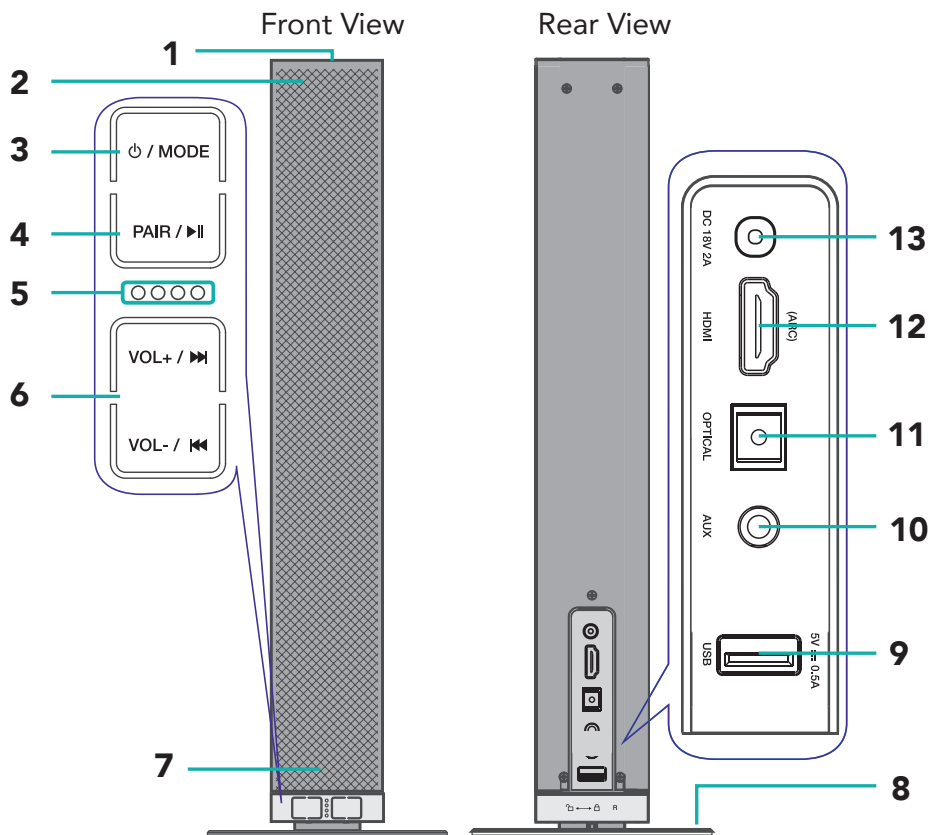
- 1 Main Soundbar Unit (left/right)
- 2 Base Stand x 2
- 3 AC Power Adapter
- 4 Wall Bracket (with screws) x 2

- 5 3.5mm to 3.5mm Audio Cable
- 6 RCA to 3.5mm Audio Cable
- 7 Rubber Feet x 3
- 8 Remote Control

Product Overview

Main Unit

(right speaker)



1 **NFC (Near Field Communication) Sensor**

2 **Speakers**

3 **Power button/Mode:** Press to turn on. Press to select your preferred input source. Press and hold to put in Standby mode.

4 **PAIR / :** Press to pair your *Bluetooth* device. Press to select the play or pause function (in *Bluetooth* / USB mode only). Press and hold for 3 seconds to disconnect external devices and reset *Bluetooth*.

Product Overview (Cont.)

5 LED indicators

Red indicator	STANDBY mode
White indicator	OPTICAL mode
White indicator flashing	HDMI (ARC) mode
Orange indicator	AUX mode
Orange indicator flashes	USB mode (when USB drive is connected)
Blue (<i>Bluetooth</i>) indicator	Currently connected to a Bluetooth device
Blue (<i>Bluetooth</i>) indicator flashes	In <i>Bluetooth</i> pairing mode
Indicator flashes	Adjust the volume / select a preset sound effect

6 VOL+/▶▶: Increase volume.

Skip to the next track (*Bluetooth*/USB mode only).

VOL-/◀◀: Decrease volume.

Skip to the previous track (*Bluetooth*/USB mode only).

7 Remote control sensor

8 Stand

9 USB port

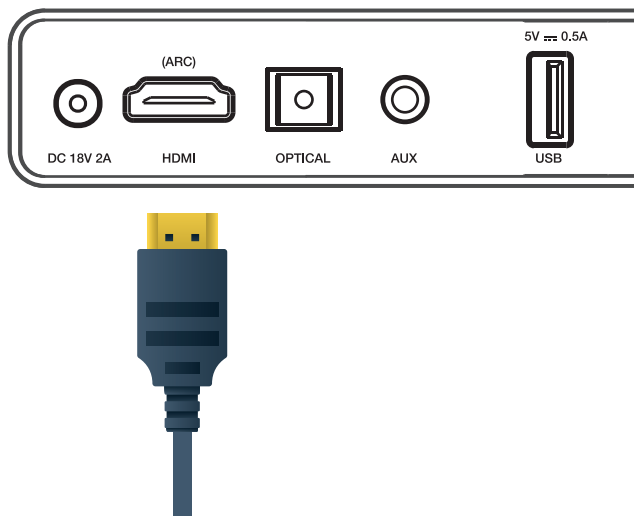
10 AUX In socket

11 OPTICAL S/PDIF socket

12 HDMI (ARC) socket

13 AC power socket

Controls and Connections

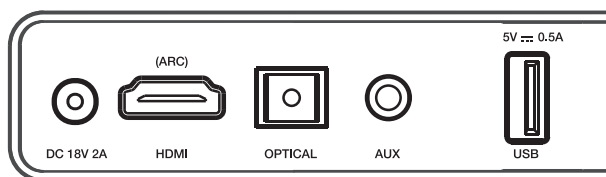


HDMI (ARC) socket

The ARC (Audio Return Channel) function allows you to send audio input from an ARC-compliant TV to an ARC-compliant audio device (e.g. soundbar) without the need for an additional audio cable connection.

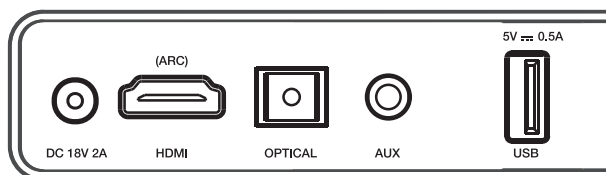
To enjoy the ARC function, make sure the soundbar main unit's HDMI (ARC) socket is connected via HDMI cable (not included) to the HDMI (ARC) socket of your ARC-compliant TV. Then just use your TV remote control to adjust the volume output (VOL +/- and MUTE) of the connected audio device. In the TV settings menu, turn on the ARC and CEC function (when CEC is turned on, the soundbar will turn on/off automatically when the TV is turned on/off).

Controls and Connections (Cont.)



Optical socket

Remove the protective cap from the OPTICAL socket, then connect an OPTICAL cable (not included) to the TV's OPTICAL OUT socket and the OPTICAL socket on the unit.



AUX socket

Use the supplied 3.5mm to 3.5mm audio cable to connect the headphone socket of the connected audio device, such as a media player, to the AUX socket on the unit

Use the supplied RCA to 3.5mm audio cable to connect the TV's audio output sockets to the AUX socket on the unit.

Controls and Connections (Cont.)

NOTE:

- Your TV must support the HDMI-CEC and ARC, and the HDMI-CEC and ARC must be set to On.
- The setting method of HDMI-CEC and ARC may differ depending on the TV. For details about ARC function, please refer to the TV's instruction manual.
- Make sure the HDMI cable you use can support the ARC function.
- HDMI-CEC will be called different names by different manufacturers. Please refer to your TV's instruction manual for details on setting up HDMI-CEC and ARC.
- If no sound is coming out of the soundbar, make sure the audio setting of your source player (e.g. DVD player, game player, TV) is set to PCM with optical output.

USB port

This soundbar can play audio files that are stored on a USB stick. Connect your USB stick (not included) to the USB socket for playback.

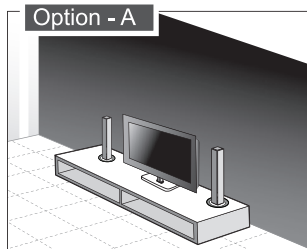
NOTE: the USB port is for music playback only, DO NOT use it as a charging port to charge external USB devices.

Power connection

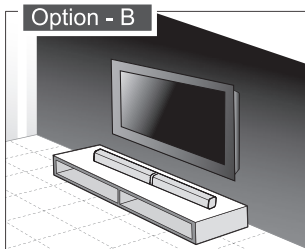
- Before connecting the AC adapter, ensure you have completed all other connections.
- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the AC adapter.
- Connect the adapter to the main unit and a mains socket.

Installation

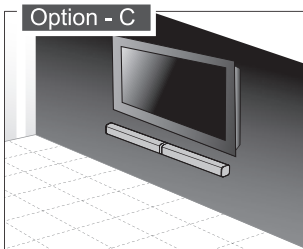
This soundbar unit can be used either as a single soundbar or as 2-piece tube speakers. Installation options include:



Option A:
Two tube speakers
installed on stands



Option B:
Single soundbar mounted
horizontally with rubber feet



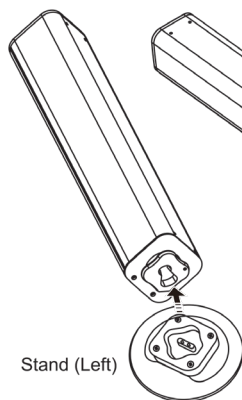
Option C:
Single soundbar
wall-mounted

Stand mounting (if using option A)

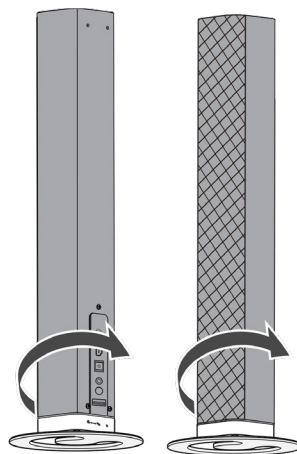
Attach a stand each to the two separate pieces and twist to secure, as illustrated below.

Main Unit (Left)

Main Unit (Right)



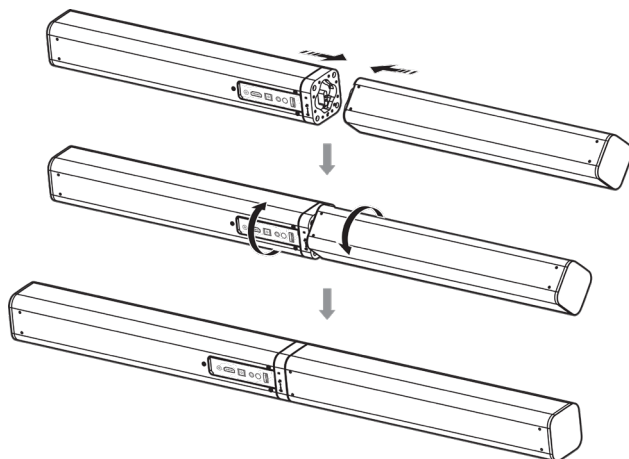
Stand (Right)



Installation (Cont.)

Horizontal mounting

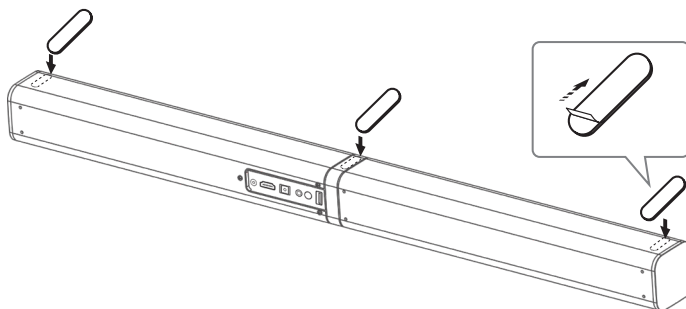
Align the two separate pieces and twist to secure, as illustrated below.



Rubber feet installation (if using option B)

You can extend the height of the unit, if required. To do so, attach the supplied rubber feet as follows.

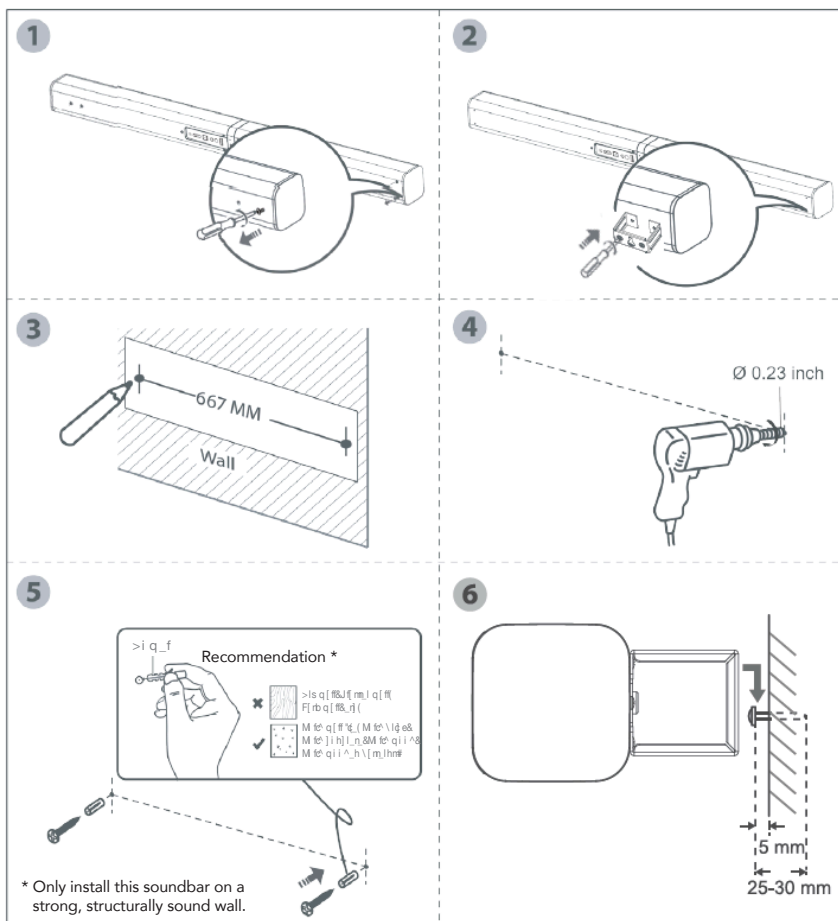
- Ensure the surface of the soundbar is clean prior to attaching the rubber feet.
- Turn the unit upside down.
- Remove the backing paper from the rubber feet.
- Stick the rubber feet to the bottom of the unit, as illustrated below.



Installation (Cont.)

Wall mounting (if using option C)



- **Wall-mounted installation must be carried out by qualified personnel only. Incorrect assembly can result in severe personal injury and property damage!**
(If you intend to install this product yourself, you must check for installations such as electrical wiring and plumbing, which may be hidden inside or behind the wall.)
- **It is the installer's responsibility to verify and confirm that the wall will safely support the total load of the unit and wall brackets.**
- Additional tools (not included) are required for the installation.
- Do not overtighten screws.
- Use an electronic stud finder to check the wall type before drilling and mounting.



Instructions

General Operation

Standby/ON

- When you first connect the main unit to the mains socket via the AC adapter (plug in the DC connector of the adapter to the DC input port of the speaker first, and then plug the adapter to the mains power supply), the main unit will be in Standby mode.
- Press the **POWER**  button on the unit or the remote control to switch the unit ON.
- Press and hold the **POWER**  button again to switch the unit back to Standby mode. The power indicator will light up **red**.
- Disconnect the AC adapter from the mains socket if you want to switch the unit OFF completely.
- When there is no input signal (or weak input signal) in HDMI, AUX, Optical and *Bluetooth* mode (Stop or Pause) for more than 15 minutes, the unit will automatically switch to Standby mode.

Mode Selection

- Press the **MODE** button repeatedly on the unit to switch between HDMI (ARC), AUX, USB, Optical and *Bluetooth* modes, or use the remote control to select the mode directly.
- In AUX mode: the status indicator lights up **orange**.
- In USB mode (when USB drive is connected) the status indicator flashes **orange**.
- In HDMI (ARC) mode: the white status indicator flashes.
- In Optical mode: the status indicator lights up white.
- In *Bluetooth* mode: the status indicator lights up **blue**. It flashes when the unit is in pairing mode.

Volume Adjustment

- Press the **VOL+ / VOL-** buttons on the unit or on the remote control to adjust the volume.
- If you wish to turn the sound off, press the **MUTE** button on the remote control. Press this button again or press the **VOL+ / VOL-** buttons to resume normal listening.
- While adjusting the volume, the status indicator flashes quickly.
- If you press the **VOL+ or VOL-** button, the status indicator flashes once.

Preset Sound Effect Selection

- Press the **EQ** button on the remote control to select between preset equalisers: Standard, Movie (recommended for viewing movies), Music (recommended for listening to music).

Instructions (Cont.)

HDMI (ARC) / AUX / Optical Operation

- Ensure that the unit is connected to a TV or audio device.
- While in ON mode, press the **MODE** button repeatedly on the unit or use the remote control to select HDMI (ARC), AUX or Optical mode.
- Operate your audio device directly for playback features.
- Press the **VOL +/-** button to adjust the volume to your desired level.

Playing Bluetooth® Enabled Devices

You can listen to tracks from a media device if connected to the unit via *Bluetooth* wireless technology.

Pairing Bluetooth® Enabled Devices

The first time you use your *Bluetooth* device with the soundbar, you will need to pair them with one another.

1. During ON mode, press the **MODE** button repeatedly on the unit or use the remote control to select *Bluetooth* mode. The **blue** indicator will flash slowly, indicating that the system has entered pairing mode.
2. Alternatively, press and hold the **✱** button on the remote control or the **PAIR/▶II** button on the unit for 2 seconds to make the unit searchable. The **blue** indicator will flash fast, and the unit will clear the pairing status and enter pairing mode.
3. Activate your *Bluetooth* enabled device and select the search mode. "**ASB-0119**" will appear on your *Bluetooth* device list.
4. Select "**ASB-0119**" from the pairing list. The **blue** indicator will light up solidly if pairing succeeds.
5. To disconnect the *Bluetooth* function, switch to another function on the unit, or disable the function on your *Bluetooth* device. The **blue** indicator will flash.

Important notes

- The operational range between this player and a *Bluetooth* device is approximately 8m (without any object between the *Bluetooth* enabled device and the unit). Any obstacle between the devices can reduce the operational range.
- Before you connect a *Bluetooth* enabled device to this unit, ensure you know the device's capabilities. Compatibility with all *Bluetooth* devices is not guaranteed.
- If the signal strength is weak, your *Bluetooth* receiver may disconnect, but it will re-enter pairing mode automatically.

Instructions (Cont.)

TIPS

- If you are prompted for a password, enter "0000".
- If there is an existing connection, press and hold the **⌘** button on the speaker for three seconds to re-activate the pairing mode; the connection will be interrupted. The **blue** indicator will flash slowly.
- If no other *Bluetooth* device pairs with this player within two minutes, the player will recover its previous connection.
- The player will also be disconnected when your device is moved beyond the operational range.
- If you want to reconnect your device to this player, place it within the operational range.
- If the device is moved beyond the operational range, when it is brought back, please check if the device is still connected to the player.
- If the connection is lost, follow the instructions above to pair your device to the player again.

Music playback from *Bluetooth* Enabled Devices

1. Pair and connect your *Bluetooth* enabled device with the soundbar.
2. Play audio on your *Bluetooth* enabled device.
3. Use the remote control to control playback.



Important notes

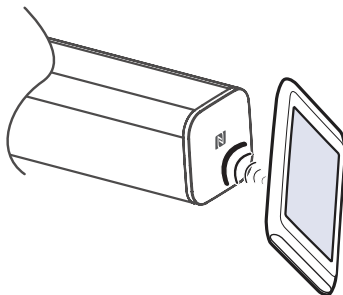
- To stream audio via *Bluetooth* wireless technology, the playback device should support A2DP (Advanced Audio Distribution Profile).
- To use the playback buttons (Previous/Next, Vol+/-, Play/Pause) on the remote control, the playback device should support AVRCP (Audio Video Remote Control Profile).

Instructions (Cont.)

NFC (Near Field Communication) Operation

Pair your NFC enabled mobile device directly with this unit with just a single tap.

1. Activate NFC on your mobile device.
2. Switch the soundbar to *Bluetooth* mode.
3. Tap the mobile device on the  icon of the unit.
4. Confirm the *Bluetooth* connection.
5. To disconnect, tap the mobile device on the  icon of the unit to disconnect or disable NFC from your mobile device.



NOTE: This NFC function only works with mobile devices that support NFC technology.

TIPS:

Some NFC enabled mobile devices cannot pair directly with the unit via NFC. In such a case, please try either one of the solutions below:

- Please download the App "Tap-and- Pair" from Google Play Store (<https://play.google.com>) and install.
- Pair with the unit manually first, then touch again on the NFC sensing area.

Troubleshooting

To keep the warranty valid, never try to repair the system yourself. If you encounter problems when using this unit, check the following points before requesting service.

Problem	Solution
No power	Ensure that the AC adapter of the apparatus is properly connected.
	Ensure that there is power at the AC outlet.
	Press the POWER ⏻ button to turn the unit on.
No sound	Make sure the soundbar is set in the correct mode; use the remote to change to the correct mode.
Sound quality is not good	Try a different EQ setting. Use the remote to change the EQ.
No sound from HDMI or Optical connection	Make sure the audio output mode is set to PCM mode (instead of Auto, RAW etc.) on the connected source (e.g. TV, DVD player).
Remote control does not work	Reduce the distance between the remote control and the unit.
	Insert the battery with its polarities (+/-) aligned as indicated. Please check the battery is installed correctly (refer to page iii).
	Replace the battery.
	Aim the remote control directly at the sensor on the front of the unit.
No response from the unit	Disconnect and reconnect the AC adapter, then turn the unit on again.
Unable to find the soundbar in the Bluetooth device list when pairing	Ensure you have paired the unit with your Bluetooth enabled device.
	Ensure the Bluetooth function is activated on your Bluetooth enabled device.

Specifications

Technical Specifications

AC adapter – input power rating	AC 100-240V, 50/60Hz, 1A Max.
AC adapter – output power rating	DC 18V 2A
Soundbar – standby power consumption	< 0.5W
Speaker output	2 x 15W RMS
Remote control operation range – distance, angle	3m, 30 degrees
<i>Bluetooth</i> pairing operation range – distance	8 metres
<i>Bluetooth</i> pairing name	ASB-0119
<i>Bluetooth</i> pairing password	0000
<i>Bluetooth</i> version	4.0
<i>Bluetooth</i> profiles	A2DP (Advanced Audio Distribution Profile) AVRCP (Audio Video Remote Control Profile)
USB output	DC 5V, 500mA (for playback only, not for charging external devices)
Media codecs supported in USB mode	MP3
Distance between 2 wall mounting points	667mm
Dimensions in cm (W x H x D)	80cm x 6cm x 6.5cm (when L& R speakers are joined together)
Weight – Soundbar	1.5kg

Version number
Date

1.1
01/2019

Other Useful Information

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., and any use of such marks by Hands (IP) Holdings Pty Ltd is under license. Other trademarks and trade names are those of their respective owners.

The N Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Responsible disposal of the product

At the end of its working life, do not throw this device out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

Responsible disposal of the packaging

The packaging of the product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please ensure they are offered for recycling rather than throwing these materials away.



2.0 Channel Soundbar with Bluetooth® Wireless Technology

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 886 649 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252
PO Box 6056 Frenchs Forest, NSW 2086, Australia
Tempo Help Desk: 1300 886 649 (Aust)

(Operating Hours: Monday-Friday 8:30am-6pm; Saturday 9am-6pm AEST)
Email: info@tempo.org





Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on 1300 886 649 before returning it to the store for a refund.